



MAILING DATE: May 20, 2019

Ms. Janet Stockhausen
Compliance Officer
Paramount Senior Living at Peters Township, LLC
240 Cedar Hill Drive
McMurray, Pennsylvania 15317

RE: Paramount Senior Living
at Peters Township
Certificate #: 443460

Dear Ms. Stockhausen:

As a result of the Department's Bureau of Human Services Licensing inspection on January 28, 2019, of the above facility, the citations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa. Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Janine Wenzig". The signature is written in a cursive style.

Janine Wenzig
Human Services Licensing Supervisor

Enclosure
Violation Report

**VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: PARAMOUNT SENIOR LIVING AT PETERS TOWNSHIP		License Number: 44346
Address: 240 CEDAR HILL DRIVE, MCMURRAY, PA 15317		County: Washington
Administrator: NANCY SCENNA		Region: WEST
Legal Entity Name: PARAMOUNT SENIOR LIVING AT PETERS TOWNSHIP LLC		
Legal Entity Address: 240 CEDAR HILL DRIVE, MCMURRAY, PA 15317		
Certificate(s) of Occupancy I-1 11/18/2011 Peters Township		RECEIVED APRIL 19 2019 WEST REGION FIELD OFFICE Human Services Licensing
Staffing Hours		
Resident Support: 0	Total Daily Staff: 140	Waking Staff: 105
Type of Inspection: Partial	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s) Incident		
On-Site Inspections Dates and Department Representatives On-Site 01/28/2019: Flinner-Alman, Lisa		
Off-Site Inspection Dates and Inspectors, if Applicable 01/29/2019: Flinner-Alman, Lisa 01/29/2019: Flinner-Alman, Lisa		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 109 Number of Residents Served: 87 Secured Dementia Care Unit in Home: Yes Area: 2 West Secured Dementia Unit Capacity, if Applicable: 30 Number of Residents Served in Secured Dementia Care Unit, if applicable: 20 Number of Current Hospice Residents: 18 Number of Hospice Residents in past year: 50	Number of Residents who: Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 86 Have Mental Illness: 0 Have an Intellectual Disability: 0 Have a Mobility Need: 53 Have a Physical Disability: 1	

Violation Report: 44346 - 01/28/2019 - Flinger-Alman, Lisa
PCH Name: PARAMOUNT SENIOR LIVING AT PETERS TOWNSHIP

1. REGULATION 55 Pa.Code §2600
 2600.42(c) - A resident shall be treated with dignity and respect.

2a. DESCRIPTION OF VIOLATION
 On 1/18/19, there were several instances when staff person A made inappropriate comments to resident #1, to include the following:
 - In the morning while resident #1 was getting ready for her shower, staff person A stated to the resident in a harsh tone of voice, "Hurry Up. I've got five more showers to give."
 Between approximately 12:00 - 12:30 p.m., staff person A was heard saying to the resident as the resident walked down the hall, "Hurry Up. You're being a nuisance. You can walk faster than that. I have other things to do."
 In the early afternoon while resident #1 was on the phone, the resident asked staff person A if she could turn the thermostat down. The person on the phone heard staff person A yelling at the resident, "You can't call me for every little thing. I don't have time for this. Don't call me with unnecessary stuff."

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attachment PAGE 2A OF 2

Repeat Violation: No	Date(s) of Previous Violation(s):		
-----------------------------	--	--	--

Signature of Legal Entity Representative
 (Required on EVERY Page) *Nancy Scenna*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Nancy Scenna Resident Care Manager</i>	Date <i>4/19/19</i>
--	----------------------------


DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>5/14/19</u> (Date) The above plan of correction was approved by <u><i>[Signature]</i></u> (Initials)	Plan of correction implementation status as of <u>5/14/19</u> (Date) <input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented
---	--

Correction for violation of regulation 2600.42(c)-A resident will be treated with dignity and respect.

Employee named in violation of resident rights was immediately removed from care, re-educated on resident rights and abuse, suspended during the investigation and terminated.

1. Already in place-on hire all PCH staff are educated regarding Resident Rights and Abuse.
2. All direct care staff were re-educated on Resident Rights and Resident Abuse and Neglect
3. Residents on the accused assignment were interviewed for any complaint of resident rights violation and none were identified.
4. Resident Care Manager will review with the residents Resident Rights and treatment by staff at monthly Resident Council Meetings, starting 5/1/2019.
5. Resident Care Manager or Designee will perform a monthly audit of 20 residents regarding Resident Rights violation starting 4/22/2019 for 4 months, then every two months for 4 months, then quarterly.
6. Resident Care Manager or Designee will provide the Quality Assurance team a report of ongoing compliance with Resident Rights/Abuse. Will do for 4 quarters then on an as needed basis.

 5/14/19

 4/19/19