



pennsylvania
DEPARTMENT OF HUMAN SERVICES

MAY 09 2019

Ms. Amy Light
Administrator
Redstone Presbyterian Senior care
6 Garden Center Drive
Greensburg, Pennsylvania 15601

RE: Redstone Highlands
4949 Cline Hollow Road
Murrysville, Pennsylvania 15668
Certificate #: 443380

Dear Ms. Light:

As a result of the Department's Bureau of Human Services Licensing annual inspection on January 7, 2019 and January 9, 2019, of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
Violation Report

Violation Report: 44338 - 01/07/2019 - Cutter, Jan
 PCH Name: REDSTONE HIGHLANDS

1. REGULATION 55 Pa.Code §2600

2600.17 - Resident records shall be confidential, and, except in emergencies, may not be accessible to anyone other than the resident, the resident's designated person if any, staff persons for the purpose of providing services to the resident, agents of the Department and the long-term care ombudsman without the written consent of the resident, an individual holding the resident's power of attorney for health care or health care proxy or a resident's designated person, or if a court orders disclosure.

2a. DESCRIPTION OF VIOLATION

The resident privacy coding document for the licensing inspection summary, dated 1/18/2018, was displayed in the public binder at the entrance of the home. This document included the names of residents #1, #2, #3 and #4.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Violation Report 44338-01/07/2019

Redstone Highlands Murrysville

Regulation Violation 2600.17

Plan of Correction:

The resident privacy coding document for the licensing inspection summary dated 1/18/18 was removed and shredded immediately upon notification.

The Campus Director will be responsible for updating the MV BHS� Binder. The Campus Director will ensure that the Resident Privacy Coding Document for Personal Care Homes is removed prior to updating the MV BHS� Binder.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Amy Light PCHA*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) *Amy Light PCHA* Date *4-16-19*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 4/22/19
 (Date)

Plan of correction implementation status as of 4/22/19
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by *JW*
 (Initials)

Violation Report: 44338 - 01/07/2019 - Cutter, Jan
 PCH Name: REDSTONE HIGHLANDS

1. **REGULATION 55 Pa.Code §2600**
 2600.18 - A home shall comply with applicable Federal, State and local laws, ordinances and regulations.

2a. **DESCRIPTION OF VIOLATION**
 The carbon monoxide detector in the boiler room was approximately 5" from the boiler.

3. **PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Violation Report 44338-01/07/2019

Redstone Highlands Murrysville

Regulation Violation 2600.18

Plan of Correction:

The carbon monoxide detector in the boiler room has been moved to be in compliance with Regulation Code 2600.18 The carbon monoxide detector is 15 feet from the boiler.

*See Attached photos

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Amy Light RCHA*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Amy Light RCHA</i>	Date <i>4-16-19</i>
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Violation Report: 44338 - 01/07/2019 - Cutter, Jan
 PCH Name: REDSTONE HIGHLANDS

1. REGULATION 55 Pa.Code §2600

2600.25(b) - The contract shall be signed by the administrator or a designee, the resident and the payer, if different from the resident, and cosigned by the resident's designated person if any, if the resident agrees.

2a. DESCRIPTION OF VIOLATION

Resident #5 did not sign his/her contract, dated 12/7/2018.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Violation Report 44338-01/07/2019

Redstone Highlands Murrysville

Regulation Violation 2600.25(b)

Plan of Correction:

Resident #5 signed his/her contract dated 12/7/18 on 1/07/19.

The home developed/ updated a check list for new admissions and added a section for Residency agreements and signature. Please see attached:

*Admission Check List with Resident Agreement signature and date.

*Signed copy of resident agreement

Within 30 days of receipt of the plan of correction: A designated staff person will review all resident-home contracts to ensure each is signed by the administrator or designee, the resident and the payer, if different from the resident.

JW 4/22/19

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Amy Light PCH A*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Amy Light PCH A</i>	Date <i>4-16-19</i>
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 (Initials)

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- Partially Implemented - Inadequate Progress
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Violation Report: 44338 - 01/07/2019 - Cutter, Jan
 PCH Name: REDSTONE HIGHLANDS

1. REGULATION 55 Pa.Code §2600
 2600.103(g) - Food shall be stored in closed or sealed containers.

2a. DESCRIPTION OF VIOLATION

There were two open and unsealed plastic bags of tortilla shells in the walk-in freezer.

There were eight open and unsealed 3-gallon containers of ice cream in the ice cream freezer.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Violation Report 44338-01/07/2019

Redstone Highlands Murrysville

Regulation Violation 2600.103 (g)

Plan of Correction:

The Dining Director did Staff education at pre-service morning dining meeting on 1/08/19. The Dietary Director will educate staff in regards to food shall be stored in closed or sealed containers. The staff is to seal and date any open containers/ packages. Tortilla shells were repackaged and dated upon notification 01/07/19. Ice cream will now be sealed with wrap and then ice-cream lids applied for a tight seal. Ice cream was sealed with wrap and lids were applied upon notification 01/07/19.

*see attached photos

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Amy Light PCH*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) *Amy Light PCH* Date *4-16-19*

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The above plan of correction is approved as of <u>4/22/19</u> (Date)	Plan of correction implementation status as of <u>4/22/19</u> (Date)
The above plan of correction was approved by <u><i>JW</i></u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Violation Report: 44338 - 01/07/2019 - Cutter, Jan
 PCH Name: REDSTONE HIGHLANDS

1. REGULATION 55 Pa.Code §2600
 2600.123(b) - Copies of the emergency procedures as specified in § 2600.107 (relating to emergency preparedness) shall be posted in a conspicuous and public place in the home and a copy shall be kept.

2a. DESCRIPTION OF VIOLATION
 The municipality's emergency procedures were not posted in a conspicuous and public place in the home.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Violation Report 44338-01/07/2019

Redstone Highlands Murrysville

Regulation Violation 2600.123(b)

Plan of Correction:

The Municipality's emergency Plan was corrected / added to the Redstone Highlands Murrysville Campus Disaster Plan Binder located in a conspicuous and public place in the home upon survey notification 1/09/19.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Amy Light PCHA*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Amy Light PCHA</i>	Date <i>4-16-19</i>
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 (Date)

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 (initials)

Violation Report: 44338 - 01/07/2019 - Cutter, Jan
 PCH Name: REDSTONE HIGHLANDS

1. REGULATION 55 Pa.Code §2600
 2600.144(d) - Smoking outside of the smoking room is prohibited.

2a. DESCRIPTION OF VIOLATION

On 1/09/2019 at approximately 12:30 p.m., there was a strong odor of cigarette smoke in the hallway near resident #7's room. According to staff interviewed, resident #7 has been smoking in his/her bedroom for several months.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Violation Report 44338-01/07/2019

Redstone Highlands Murrysville

Regulation Violation 2600.144

Plan of Correction:

Resident #7 was issued a 30 day notice for suspicion of smoking in her room. Resident#7 was discharged on 1/30/2019.

*copy of 30 day notice was given to surveyor on 1/09/19.

Within 30 days of receipt of the plan of correction: All residents will be educated on the location of the home's designated smoking area and home rule concerning smoking.

JW 4/22/19

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Amy Light PCHA*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) *Amy Light PCHA* Date *4-10-19*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>4/22/19</u> (Date)	Plan of correction implementation status as of <u>4/2/19</u> (Date)
The above plan of correction was approved by <u><i>JW</i></u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Violation Report: 44338 - 01/07/2019 - Cutter, Jan
 PCH Name: REDSTONE HIGHLANDS

1. REGULATION 55 Pa.Code §2600
 2600.184(a) - The original container for prescription medications shall be labeled with a pharmacy label that includes the following:
 (1) The resident's name.
 (2) The name of the medication.
 (3) The date the prescription was issued.
 (4) The prescribed dosage and instructions for administration.
 (5) The name and title of the prescriber.

2a. DESCRIPTION OF VIOLATION
 Resident #7 is prescribed Cetirizine HCL 10 mg tablet, chew 1 tablet by mouth one time a day; however, the medication label indicates, Cetirizine HCL 5 mg tablet, chew 2 tablets (10 mg) daily.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Violation Report 44338-01/07/2019

Redstone Highlands Murrysville

Regulation Violation 2600.184 (a)

Plan of Correction:

A direction change label was put on medication upon survey notification 1/09/19. Please see attached Medication audit form. Medication audit will be completed for all new medications ordered/ received and 2 times a year.

*Medication audit form.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Amy Light PCHA*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Amy Light PCHA</i>	Date <i>4-16-19</i>
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