



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail: [REDACTED]
MAILING DATE: March 22, 2019

Ms. Susan C. Blue
President/Chief Executive Officer
Community Services Group, Inc.
320 Highland Drive, P.O. Box 597
Mountville, Pennsylvania 17554

RE: Community Services Group
532 West Saylor Street
Atlas, Pennsylvania 17851
License #: 208130

Dear Ms. Blue:

As a result of the Department's Bureau of Human Services Licensing inspection on December 28, 2018 of the above facility, the citations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Moskalczyk".

Michele Moskalczyk
Human Services Licensing Supervisor

Enclosure
Violation Report

Violation Report: 20813 - 12/28/2018 - Mendez, Vanessa
PCH Name: COMMUNITY SERVICES GROUP

1. REGULATION 55 Pa.Code §2600
 2600.21- If services or activities are provided by the home at a location other than the premises, the home shall ensure that the residents' support plans are followed and that resident health and safety needs are met.

2a. DESCRIPTION OF VIOLATION
 Resident #1 was not accurately informed of a return time by Staff Member A causing her to believe she was abandoned at the Dollar Tree. Resident #1 had to walk for approximately one hour and twenty minutes before she was picked up by a staff member. Resident's safety needs were not met.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

2600.21 regulation states that if services or activities are provided by the home at a location other than the premises, the home shall ensure that the resident's support plans are followed and that resident health and safety needs are met. Resident #1 was not accurately informed of a return time by Staff A causing Resident #1 to believe she was abandoned at the Dollar Tree. To prevent this occurrence in the future, Staff A was informed to stay with all residents at current location and refrain from taking residents to multiple locations during one outing. The administrator will monitor this for compliance.

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Roxanne Burs*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) *Roxanne Burs* **Date** *2/4/19*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>3-11-19</u> (Date)	Plan of correction implementation status as of <u>3-11-19</u> (Date)
The above plan of correction was approved by <u>MM</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Violation Report: 20813 - 12/28/2018 - Mendez, Vanessa

PCH Name: COMMUNITY SERVICES GROUP

1. REGULATION 55 Pa.Code §2600

2600.42(b) - A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

2a. DESCRIPTION OF VIOLATION

Resident #1 went out with staff on 11/20/2018 and was not given an accurate return time by Staff Member A, leading resident to believe she was abandoned at the Dollar Tree. Resident walked for approximately one hour and twenty minutes before she was picked up by a staff member. Resident #1 was upset because she felt abandoned and was neglected.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

2600.42(b) - A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way. Resident #1 went out with staff on 11/20/18 and was not given an accurate return time by Staff A, leading Resident #1 to believe she was abandoned at the Dollar Tree. Staff A was informed that she needed to stay with all residents during outings and that multiple locations could not be visited at one time so she can remain with the residents. Resident #1 had a RASP update due to this incident to ensure she is always in eye site of staff when on outings (see attached). The administrator will monitor this for compliance.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
(Required on EVERY Page) *Kyrene Beer*

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) *Kyrene Beer* Date *2/4/19*

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<p>The above plan of correction is approved as of <u>3-11-19</u> (Date)</p> <p>The above plan of correction was approved by <u>MM</u> (Initials)</p>	<p>Plan of correction implementation status as of <u>3-11-19</u> (Date)</p> <p><input type="checkbox"/> Fully Implemented</p> <p><input checked="" type="checkbox"/> Partially Implemented - Adequate Progress</p> <p><input type="checkbox"/> Partially Implemented - Inadequate Progress</p> <p><input type="checkbox"/> Not Implemented</p>
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