



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

JAN 23 2019

Ms. Monique Cole  
Executive Director  
Hatfield Mennonite Home  
2343 Bethlehem Pike  
Hatfield, Pennsylvania 19440

RE: The Willows of Living Branches  
License #: 126780

Dear Ms. Cole:

As a result of the Department's Bureau of Human Services Licensing annual inspection on December 20, 2018, we have found the above facility to be in compliance with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe  
Director

Enclosure  
Licensing Inspection Summary