



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

MAR 14 2019

Mr. Frederick D. Kessler  
President  
Leeds Healthcare Services Inc.  
58 Neitz Road  
Northumberland, Pennsylvania 17857

RE: Heather Court  
281 Ironstone Drive  
Northumberland, Pennsylvania 17857  
License #: 227060

Dear Mr. Kessler:

As a result of the Department's Bureau of Human Services Licensing annual inspection on November 28, 2018 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa. Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

Jacqueline L. Rowe  
Director

Enclosure  
Violation Report



Violation Report: 22706 - 11/28/2018 - Novak, Ryan  
 PCH Name: HEATHER COURT

1. REGULATION 55 Pa.Code §2600  
 2600.103(i) - Outdated or spoiled food or dented cans may not be used.

2a. DESCRIPTION OF VIOLATION

In the freezer in the kitchenette in the neighborhood "Dover" there was a plastic bag containing bagels and a plastic bag containing waffles that had been opened and resealed but not dated for when they were opened. In the cabinet in the kitchenette in the neighborhood "Dover" there was a plastic bag containing a loaf of bread that was opened and resealed but not dated for when it was opened. Therefore, it could not be determined if the food was outdated.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Heather Court Kitchenette inventory procedure, and dating/labeling procedure developed. Signature sheets for staff education attached - training will be completed by 2-15-19.

Audit log w/ instructions developed and attached.

Will add to QA (semi-annual)

Administrator to monitor for on-going compliance

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page) *Kimberly A. Golder*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *Kimberly J. Golder* Date *2/4/19*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 2-11-19  
 (Date)

The above plan of correction was approved by *AG*  
 (Initials)

Plan of correction implementation status as of 2-11-19  
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 22706 - 11/28/2018 - Novak, Ryan

PCH Name: HEATHER COURT

**1. REGULATION 55 Pa.Code §2600**

2600.121(a) - Stairways, hallways, doorways, passageways and egress routes from rooms and from the building must be unlocked and unobstructed.

**2a. DESCRIPTION OF VIOLATION**

The 4 doors near bedrooms A104, B104, C104, and D104, respectively, are labeled as exit doors and are magnetically locked and cannot be unlocked and used as a manner of egress unless the home's fire alarm system is activated. This prevents immediate egress from these exit doors.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

Per conversation held with Andrew Misener and Anne Graziano on 2-4-2019 - ongoing research is being done. Plan of correction will be submitted by 2-8-19

\* Update 2/8/19 - Attached quote signed for key pads to doors in each neighborhood. Work to be completed by 3/1/19.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
(Required on EVERY Page)

*Kimberly A. Colder*

Printed Name and Title of Legal Entity Representative  
(Required on EVERY Page)

*Kimberly J. Colder*

Date *2/4/19*

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Violation Report: 22706 - 11/28/2018 - Novak, Ryan  
 PCH Name: HEATHER COURT

**1. REGULATION 55 Pa.Code §2600**

2600.132(g) - Fire drills shall be held on different days of the week, at different times of the day and night, not routinely held when additional staff persons are present and not routinely held at times when resident attendance is low.

**2a. DESCRIPTION OF VIOLATION**

The home routinely has five staff members working from 11p-7a. The most recent sleeping hours fire drill conducted on 9/26/18 at 10:03pm 7 staff members were present. The previous sleeping hours fire drill conducted on 3/9/18 at 6:28am 10 staff members were present. The home is conducting sleeping hours fire drills when more staff are available.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

*Administrator will coordinate all future 3rd shift drills w/ dates + times to ensure that drills are not held when additional staff is present.*

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
 (Required on EVERY Page)

*Kimberly J. Golder*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page)

*Kimberly J. Golder*

Date *2/4/19*

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