



pennsylvania
DEPARTMENT OF HUMAN SERVICES

JAN 23 2019

Ms. Patricia Monroe
Program Director
Elwyn, Inc.
Hartman House
111 Elwyn Road
Elwyn, Pennsylvania 19063

RE: Elwyn – Friendship Hall
66 East Old Baltimore Pike
Elwyn, Pennsylvania 19063
License #: 122890

Dear Ms. Monroe:

As a result of the Department's Bureau of Human Services Licensing annual inspection on November 28, 2018 and November 29, 2018 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

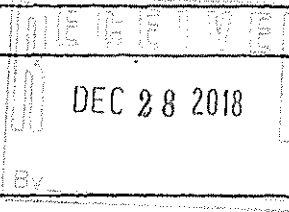
Sincerely,

A handwritten signature in black ink, appearing to read 'J. Rowe'.

Jacqueline L. Rowe
Director

Enclosure
Violation Report

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

PCH Name: ELWYN FRIENDSHIP HALL		License Number: 12289
Address: 66 EAST OLD BALTIMORE PIKE, ELWYN, PA 19063		County: Delaware
Administrator: Mrs. Rashida Smith		Region: SOUTHEAST
Legal Entity Name: ELWYN INC		
Legal Entity Address: HARTMAN HOUSE 111 ELWYN ROAD, ELWYN, PA 19063		
Certificate(s) of Occupancy C-1 11/06/1995 Dpt. of Health		
Staffing Hours		
Resident Support: 0	Total Daily Staff: 0	Waking Staff: 7
Type of Inspection: Full	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s) Renewal		
On-Site Inspections Dates and Department Representatives On-Site 11/28/2018: Carrion, David; Freeman, Sabrina 11/29/2018: Carrion, David; Freeman, Sabrina		
Off-Site Inspection Dates and Inspectors, if Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 8	Number of Residents who:	
Number of Residents Served: 8	Receive Supplemental Security Income: 8	
Secured Dementia Care Unit In Home: No	Are 60 Years of Age or Older: 4	
Area:	Have Mental Illness: 8	
Secured Dementia Unit Capacity, if Applicable:	Have an Intellectual Disability: 0	
Number of Residents Served in Secured Dementia Care Unit, if applicable:	Have a Mobility Need: 1	
Number of Current Hospice Residents: 0	Have a Physical Disability: 1	
Number of Hospice Residents in past year: 1		

Violation Report: 12289 - 11/28/2018 - Carlton, David
 PCH Name: ELWYN FRIENDSHIP HALL

1. REGULATION 55 Pa.Code §2600
 2600.89(b) - Hot water temperature in areas accessible to the resident may not exceed 120°F.

2a. DESCRIPTION OF VIOLATION
 On 11/29/18, at 1:00pm, the water temperature in the 1st floor bathroom measured 120.7 degrees Fahrenheit.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

On 11/29/18, it was discovered that Water Temperatures were too hot, The Elwyn Maintenance department was immediately contacted to come and check and adjust the Water Temperatures. Water temperature was adjusted and re-checked on 11/29/18 and found to be at 112 degrees.

Third shift staff will check the water temperatures weekly on Tuesday nights and will immediately report temperatures over 120 degrees to the house management staff and to maintenance.

In the event the water Temperature does exceed 120 F. Staff will direct residents to use another Bathroom, until the water Temperature is corrected.

The Elwyn Maintenance Department will be contacted and will immediately to come and adjust the water temperatures

Report Violation: No	Date(s) of Previous Violation(s):	N/A
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Signature of Legal Entity Representative
 (Required on EVERY Page) *[Signature]*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) *LISA ECKERT* Date *12/28/18*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE

The above plan of correction is approved as of <u>11/2/19</u> (Date) The above plan of correction was approved by <i>[Signature]</i> (Initials)	Plan of correction implementation status as of <u>1/2/19</u> (Date) <input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented
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