



pennsylvania
DEPARTMENT OF HUMAN SERVICES

FEB 04 2019

Mr. Robert B. Hayward, Jr.
President & Chief Executive Officer
Quarryville Presbyterian Retirement Community
625 Robert Fulton Highway
Quarryville, Pennsylvania 17566

RE: Quarryville Presbyterian Retirement
Community
Long and Thompson Buildings
Certificate #: 321800

Dear Mr. Hayward:

As a result of the Department's Bureau of Human Services Licensing annual inspection on November 27 and 28, 2018 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

Jacqueline L. Rowe
Director

Enclosure
Violation Report

Violation Report: 32180 - 11/27/2018 - OPake, Hope
 PCH Name: QUARRYVILLE PRESBYTERIAN RETIREMENT COMMUNITY

1. REGULATION 55 Pa.Code §2600

2600.107(d) - The written emergency procedures shall be reviewed, updated and submitted annually to the local emergency management agency.

2a. DESCRIPTION OF VIOLATION

The home's written emergency procedures have not been submitted to the municipal emergency management agency since September 16, 2017.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

- The Personal Care Administrator or designee (Safety Officer) will review and submit the local emergency plan annually and as needed when changes occur throughout the year.
- See attached signed annual emergency Prep Plan reviewed and dated November 28, 2018.
- See attached emails to send local and RAD plans for annual review and the contact information for the Lancaster County EMA.

Documentation of submission will be kept by the home. -GE

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Lorie Lavin LPN PCHA*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) *Lorie Lavin LPN PCHA* Date *Jan. 4, 2019*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 1/30/19
 (Date)

The above plan of correction was approved by GE
 (Initials)

Plan of correction implementation status as of 1/30/19
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 32180 - 11/27/2018 - OPake, Hope
 PCH Name: QUARRYVILLE PRESBYTERIAN RETIREMENT COMMUNITY

1. REGULATION 55 Pa.Code §2600
 2600.225(a) - A resident shall have a written initial assessment that is documented on the Department's assessment form within 15 days of admission. The administrator or designee, or a human service agency may complete the initial assessment.

2a. DESCRIPTION OF VIOLATION
 The initial assessment for Resident #1, admitted September 12, 2018, was completed on October 3, 2018.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

- Each resident's assessment will be completed by the staff member designee (PC Unit Manager) and reviewed by the PCHA within 15 days after admission.
- The designee (PC Unit Manager) will complete the Resident's New Admissions work sheet the day of admission (see attached sheet) to ensure the assessment is completed for each resident within 15 days.
- A monthly audit (see attached sheet) will be completed by the Personal Care designee to ensure the assessment was completed within 15 days. All new residents record will be audited the first month of their admission date. This audit began January 2, 2019.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) Lorie Lavin LPN PCHA

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <u>Lorie Lavin LPN PCHA</u>	Date <u>Jan. 4, 2019</u>
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Violation Report: 32180 - 11/27/2018 - OPake, Hope
 PCH Name: QUARRYVILLE PRESBYTERIAN RETIREMENT COMMUNITY

1. REGULATION 55 Pa.Code §2600

2600.227(a) - A resident requiring personal care services shall have a written support plan developed and implemented within 30 days of admission to the home. The support plan shall be documented on the Department's support plan form.

2a. DESCRIPTION OF VIOLATION

Resident #1 was admitted to the home on September 12, 2018. The home did not develop a support plan until October 18, 2018.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

- Each resident's support plan will be completed by the staff member designee (PC Unit Manager) and reviewed by the PCHA within 30 days after admission.
- The designee (PC Unit Manager) will complete the Resident's New Admissions work sheet the day of admission (see attached sheet) to ensure the support plan is completed for each resident within 30 days.
- A monthly audit (see attached sheet) will be completed by the Personal Care designee to ensure the support plan was completed within 30 days. All new residents record will be audited the first month of their admission date. This audit began January 2, 2019.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
 (Required on EVERY Page)

Lorie Lavin LPN PCHA

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page)

Lorie Lavin LPN PCHA

Date Jan. 4, 2019

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Violation Report: 32180 - 11/27/2018 - OPake, Hope
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1. REGULATION 55 Pa.Code §2600
 2600.227(g) - Individuals who participate in the development of the support plan shall sign and date the support plan.

2a. DESCRIPTION OF VIOLATION
 Resident #2 participated in the development of their support plan on January 22, 2018. The resident did not sign the support plan.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

- Each resident will be given the opportunity to sign the support plan when participating in the development of their support plan.
- If they choose not to sign and /or unable to sign, the PC designee will note on the resident's signature line "refused to sign" or "unable to sign."
- A monthly audit (see attached) will be completed by the Personal Care designee to ensure all assessments and support plans are signed or noted why they chose not to sign. This audit began January 2, 2019.
- Staff meetings to train staff will be held January 17 and 21, 2019.

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Lorie Lavin LPN PCHA*

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