



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

DEC 04 2018

Mr. Carl McAloose,  
President/Chief Executive Officer  
LutherCare  
945 Duke Street  
Lebanon, Pennsylvania 17042

RE: Spang Crest Manor  
Certificate #: 320840

Dear Mr. McAloose:

As a result of the Department's Bureau of Human Services Licensing annual inspection on November 20, 2018, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

Jacqueline L. Rowe  
Director