



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

JAN 25 2019

Ms. Holly Schade  
Senior VP Home & Health Services  
ACTS Retirement – Life Communities, Inc.  
375 Morris Road  
West Point, Pennsylvania 19486

RE: Oakbridge Terrace at Lima Estates  
411 North Middletown Road  
Media, Pennsylvania 19603  
License #: 138910

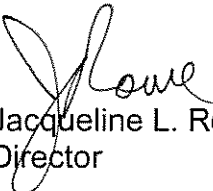
Dear Ms. Schade:

As a result of the Department's Bureau of Human Services Licensing annual inspection on November 15, 2018, we have found the above facility to be in compliance with 55 pa. Code Ch. 2800 (relating to Assisted Living Residence).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,



Jacqueline L. Rowe  
Director

Enclosure  
Violation Report