



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail

April 1, 2019

Mr. Kenneth D. Hook  
Executive Director  
National Health Management, LLC  
437 Grant Street  
Pittsburgh, Pennsylvania 15219

RE: Independence Court of Quakertown  
1660 Park Avenue  
Quakertown, Pennsylvania 18951  
License #: 127030

Dear Mr. Hook:

As a result of the Department's Bureau of Human Services Licensing inspection on January 16, 2019 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa. Code Ch. 2600 must be maintained.

Sincerely,

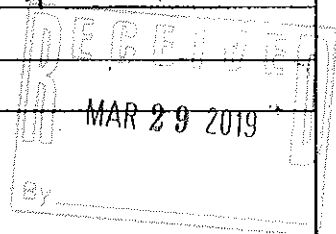
A handwritten signature in cursive script that reads "Patricia Adams".

Patricia Adams  
Regional Licensing Director

Enclosure  
Violation Report

**VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: INDEPENDENCE COURT OF QUAKERTOWN		License Number: 12703
Address: 1660 PARK AVENUE, QUAKERTOWN, PA 18951		County: Bucks
Administrator: Kenneth Hook		Region: SOUTHEAST
Legal Entity Name: NATIONAL HEALTH MANAGEMENT LLC		
Legal Entity Address: 437 GRANT STREET, PITTSBURGH, PA 15219		
Certificate(s) of Occupancy C2 LP 05/08/1987 Dept Labor and Industry		
Staffing Hours Resident Support: 126                      Total Daily Staff: 252                      Waking Staff: 189		
Type of Inspection: Full                      BHA Docket Number:                      Notice: Unannounced		
Reason(s) for Inspection(s) Incident		
On-Site Inspections Dates and Department Representatives On-Site 01/16/2019: Heinberg, Jennie		
Off-Site Inspection Dates and Inspectors, If Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 120 Number of Residents Served: 114 Secured Dementia Care Unit In Home: No Area: Secured Dementia Unit Capacity, If Applicable: Number of Residents Served in Secured Dementia Care Unit, If applicable: Number of Current Hospice Residents: 8 Number of Hospice Residents in past year: 24	Number of Residents who: Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 111 Have Mental Illness: 8 Have an Intellectual Disability: 1 Have a Mobility Need: 12 Have a Physical Disability: 1	



Violation Report: 12703 - 01/16/2019 - Heinberg, Jennie  
 PCH Name: INDEPENDENCE COURT OF QUAKERTOWN

1. REGULATION 65 Pa.Code §2600  
 2600.224(a) - A determination shall be made within 30 days prior to admission and documented on the Department's preadmission screening form that the needs of the resident can be met by the services provided by the home.

2a. DESCRIPTION OF VIOLATION  
 The pre-admission screening form for resident 1 had no date to determine when it was completed.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

*All admissions or Resignee will date Pre-Admission Screening @ time of Completion.  
 "Date" of completion has been added to more-in checklist to assure compliance.  
 Admissions or Resignee will do monthly Audits to assure compliance.  
 Effective immediately and ongoing*

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *[Signature]*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *Patricia Howland Dir of Res Care*      Date *3/28/19*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of *3/31/19* (Date)      Plan of correction implementation status as of *3/31/19* (Date)

The above plan of correction was approved by *[Signature]* (Initials)

Fully Implemented  
 Partially Implemented - Adequate Progress  
 Partially Implemented - Inadequate Progress  
 Not Implemented

Violation Report: 12703 - 01/16/2019 - Heinberg, Jennie  
 PCH Name: INDEPENDENCE COURT OF QUAKERTOWN

1. REGULATION 55 Pa.Code §2600  
 2600.227(c) - The support plan shall be revised within 30 days upon completion of the annual assessment or upon changes in the resident's needs as indicated on the current assessment.

2a. DESCRIPTION OF VIOLATION  
 An assessment was completed for resident #1 on 5/22/18. The resident's support plan did not address how the home will assist with resident 1's aggressive behavior.  
 An assessment was completed for resident #2 on 7/21/18. The resident's support plan did not address resident #2's lack of good judgement or how the home will help with the residents need.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

*Director of Resident Care or Designee will update and address aggressive behavior, poor judgement or changes needed in a more detailed plan. This plan could include improving communication, listening & positive reinforcements. It may also include other agencies and professionals to obtain the outcome best for residents served. Starting immediately and on-going. Director of Resident Care or Designee will do audits monthly of support plans.*

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) *[Signature]*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *Patricia Horland Dir of Res Care*      Date *3/28/19*

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The above plan of correction is approved as of <i>3/31/19</i> (Date)	Plan of correction Implementation status as of <i>3/31/19</i> (Date)
The above plan of correction was approved by <i>[Signature]</i> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented