



**MAILING DATE: March 14, 2019**

Ms. Susan Weinstein  
Secretary / Treasurer  
DS Realty Ventures LLC  
One Easy Living Drive  
Hunker, Pennsylvania 15639

RE: Easy Living Country Estates  
Certificate #: 442630

Dear Ms. Weinstein:

As a result of the Department's Bureau of Human Services Licensing inspection on November 2, 2018, of the above facility, the citations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Jason Williams". The signature is fluid and cursive.

Jason Williams  
Human Services Licensing Supervisor

Enclosure  
Violation Report



**Violation Report:** 44263 -11/02/2018 - Graziano, Belinda  
**PCH Name:** EASY LIVING COUNTRY ESTATES

**1. REGULATION 55 Pa.Code §2600**  
 2600.42(c) - A resident shall be treated with dignity and respect.

**2a. DESCRIPTION OF VIOLATION**

Multiple resident and staff interviews indicate that residents are woken up at approximately 6:00 a.m. by staff knocking on their doors to begin getting ready for breakfast. Some residents do not want to wake up this early, however, they are not given a choice by the staff.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

Easy Living Country Estates does not agree with violation 2600.42(c) as evidenced by the above description of said violation. The residents dignity and right to privacy was/is respected by DCS evidenced by them knocking on the resident doors, as stated above. We believe our residents are given a choice as to when they are woken and want to get ready for breakfast, as witnessed by Belinda Graziano, DHS Licensing Representative on-site.

During the exit meeting DHS Licensing Representative Belinda Graziano, relayed to the Administrator and Executive Director, the residents stated "they (meaning the staff) keep coming back and knocking on the door" - therefore we believe a choice was given and no rights were violated.

11-16-2018, Ombudsman [redacted] visited the facility and conducted multiple resident interviews. There were no resident complaints or any violation of resident rights founded during her visit. [redacted] stated "the resident are very happy and content, as they always are".

12-6-2018, DHS Licensing Representative [redacted] conducted an inspection at Easy Living Country Estates where multiple staff & resident interviews were held with no complaints/issues. No regulatory violations were identified during said inspection.

1-30-2019, resident council meeting was held as well as multiple one-on-one resident interviews by Executive Director [redacted] in regard to resident rights and validity of said violation. There were no supporting statements obtained publicly or privately. Attachment A(1)(2)

Moving forward, Administrator or Designee will continue to document preferences on admission and develop a plan of care based on these preferences. ELCE staff will continue to monitor resident needs and relay any changes in resident preferences to the Administrator or Designee.

*The Resident Council meeting will be held monthly where Residents rights will continue to be addressed as well as any/all complaints or concerns made by Resident(s). Administrator or Designee will immediately review, investigate and address any/all concerns noted. (L.H.)*

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
 (Required on EVERY Page)

*Lisa Hughes, PCHA @ ELCE*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page)

*Lisa Hughes, PCHA @ ELCE*

Date *1/30/2019*

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of 3.4.19  
 (Date)

Plan of correction implementation status as of 3.4.19  
 (Date)

The above plan of correction was approved by JW  
 (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress *JW*
- Partially Implemented - Inadequate Progress
- Not Implemented