



**MAILING DATE: October 31, 2018**

Mr. Timothy Buchanan  
Managing Member  
Lancaster PCH LLC  
31Millersville Road  
Lancaster, Pennsylvania 17036

RE: Legend Personal Care and  
Memory Care of Lancaster  
Certificate #: 333060

Dear Mr. Buchanan:

As a result of the Department's Bureau of Human Services Licensing inspection on October 25, 2018 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Brett Swanger".

Brett Swanger  
Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary



Violation Report: 33306 - 10/25/2018 - Heemer, Laura  
 PCH Name: LEGEND PERSONAL CARE AND MEMORY CARE OF LANCASTER

1. REGULATION 55 Pa.Code §2600  
 2600.101(o) - The bedrooms must have walls, floors and ceilings, which are finished, clean and in good repair.

2a. DESCRIPTION OF VIOLATION  
 The carpet in bedroom 142 is stained and smells of urine around a recliner located in the seating area of the bedroom.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The following will occur to ensure the stains and the smell of urine are dealt with consistently and thoroughly.

Maintenance Director will clean the carpet and recliner- Weekly and as needed  
 Family meeting scheduled 10/30 to discuss issues with incontinence and placement to skilled nursing  
 Daily- staff will assist in removing soiled linens and laundering in place of spouse  
 Daily staff will assist resident with showers and catheter care  
 Daily staff will remind resident not to remove catheter bag to reduce leakage and spilling  
 Residence Director and Health Care Coordinator will assist in placing resident in a more appropriate setting  
 Residence Director will check room daily when on site

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative  
 (Required on EVERY Page) *Karen Mackley*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page) *Karen Mackley Residence Director* Date *10/30/18*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>10/31/2018</u> (Date)	Plan of correction implementation status as of <u>10/31/2018</u> (Date)
The above plan of correction was approved by <u>BAS</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented