



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail to: [REDACTED]
MAILING DATE: February 20, 2019

Ms. Judy Lee
Administrator
North Penn Manor, Inc.
240 North Sherman Street
Wilkes-Barre, Pennsylvania 18702

RE: North Penn Manor
License #: 220320

Dear Ms. Lee:

As a result of the Department's Bureau of Human Services Licensing inspection on September 28, 2018 of the above facility, the citations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa. Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Anne Graziano".

Anne Graziano
Human Services Licensing Supervisor

Enclosure
Violation Report

**VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: NORTH PENN MANOR		License Number: 22032
Address: 240 NORTH SHERMAN STREET, WILKES BARRE, PA 18702		County: Luzerne
Administrator: Judy Lee		Region: NORTHEAST
Legal Entity Name: NORTH PENN MANOR INC		
Legal Entity Address: 240 NORTH SHERMAN STREET, WILKES-BARRE, PA 18702		
Certificate(s) of Occupancy		
C-2 LP	I-2	
05/31/1990	02/09/2011	
Pa. L & I	City of Wilkes-Barre, Pa.	
Staffing Hours		
Resident Support: 0	Total Daily Staff: 61	Waking Staff: 46
Type of Inspection: Partial	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s)		
Complaint		
On-Site Inspections Dates and Department Representatives On-Site		
09/28/2018: Valence, Duane		
Off-Site Inspection Dates and Inspectors, if Applicable		
09/28/2018: Valence, Duane		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 80 Number of Residents Served: 59 Secured Dementia Care Unit in Home: No Area: Secured Dementia Unit Capacity, if Applicable: Number of Residents Served in Secured Dementia Care Unit, if applicable: Number of Current Hospice Residents: 0 Number of Hospice Residents in past year: 2	Number of Residents who: Receive Supplemental Security Income: 17 Are 60 Years of Age or Older: 53 Have Mental Illness: 15 Have an Intellectual Disability: 0 Have a Mobility Need: 2 Have a Physical Disability: 1	

Violation Report:

PCH Name: NORTH PENN MANOR

1. REGULATION 55 Pa.Code §2600

2600.121(a) - Stairways, hallways, doorways, passageways and egress routes from rooms and from the building must be unlocked and unobstructed.

2a. DESCRIPTION OF VIOLATION

– Resident #1 resides in a private bedroom #8. The egress route from resident#1’s bedroom is obstructed. Resident #1 places automobile tires behind his /her bedroom door each day overnight to prevent staff from access to the resident should there be a life - threatening emergency. All egresses from resident rooms must be unobstructed at all times of the day.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

On 9/28/18 Resident #1 had 2 spare tires in his room from his automobile. He was placing them up against the inside of his door at night, which is a safety issue if there is ever a life-threatening emergency. We asked the resident if he would remove them from his room for his safety and he was compliant with our request. He placed them in the back of his car on 9/29/18. The Administrator will periodically check with the resident to confirm that he is not obstructing egress from his room with any objects. The Administrator will ensure ongoing compliance with this regulation.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
(Required on EVERY Page) *Judy Lee*

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) *Judy Lee, Administrator* Date *11/2/18*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>2-7-19</u> (Date)	Plan of correction implementation status as of <u>2-7-19</u> (Date)
The above plan of correction was approved by <u><i>AG</i></u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented