



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**CERTIFIED MAIL – RETURN RECEIPT REQUESTED**  
**February 07, 2019**

Mr. W. Bryan Hudson, EVP  
General Counsel & Secretary  
WG Center City SH, LLC  
300 East Market Street, Suite 100  
Louisville, Kentucky 40202

RE: Atria Center City  
150 North 20<sup>th</sup> street  
Philadelphia, Pennsylvania 19103  
License #: 136570

Dear Mr. Hudson:

As a result of the Department's Bureau of Human Services Licensing Complaint inspection on September 18, 2018 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

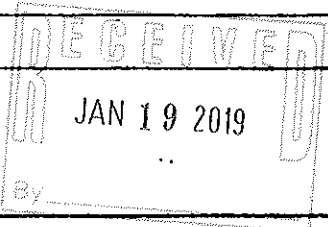
Sincerely,

A handwritten signature in black ink, appearing to read "Ayus Adelanwa".

Ayus Adelanwa  
Workload Manager

Enclosure  
Violation Report

**VIOLATION REPORT  
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: ATRIA CENTER CITY		License Number: 13657
Address: 150 NORTH 20TH STREET, PHILADELPHIA, PA 19103		County: Philadelphia
Administrator: Alex Torres		Region: SOUTHEAST
Legal Entity Name: WG CENTER CITY SH LLC		
Legal Entity Address: 300 EAST MARKET ST SUITE 100, LOUISVILLE, KY 40202		
Certificate(s) of Occupancy I-1 07/01/1999 City of Philadelphia		
Staffing Hours		
Resident Support: 0	Total Daily Staff: 171	Waking Staff: 128
Type of Inspection: Partial	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s) Complaint		
On-Site Inspections Dates and Department Representatives On-Site 09/18/2018: Freeman, Sabrina		
Off-Site Inspection Dates and Inspectors, if Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
<b>Resident Demographic Data as of Inspection Dates</b>		
Licensed Capacity: 165 Number of Residents Served: 121 Secured Dementia Care Unit In Home: Yes Area: Life Guidance 2nd & 3rd floor Secured Dementia Unit Capacity, if Applicable: 26 Number of Residents Served in Secured Dementia Care Unit, if applicable: 19 Number of Current Hospice Residents: 4 Number of Hospice Residents in past year: 10	Number of Residents who: Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 13 Have Mental Illness: 3 Have an Intellectual Disability: 1 Have a Mobility Need: 60 Have a Physical Disability: 36	

Violation Report: 13657 - 09/18/2018 - Freeman, Sabrina  
 PCH Name: ATRIA CENTER CITY

**1. REGULATION 55 Pa.Code §2600**  
 2600.227(h) - If a resident or designated person is unable or chooses not to sign the support plan, a notation of inability or refusal to sign shall be documented.

**2a. DESCRIPTION OF VIOLATION**

Resident #1 did not sign their support plan. The home did not document that the resident was unable or refused to sign the support plan; and the home did not make a notation regarding the resident's inability or refusal to sign.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

Resident #1 has since moved out of the community.

An audit is being conducted by the Resident Services Director (RSD) of current support plans to ensure that the residents had signed their support plans or at the refusal to sign was appropriately documented. This audit will be completed by 1/31/2019 and any issues found will be corrected immediately.

Training for Nursing staff on the requirements of Regulation 55 PA Code 2600.227(h) will be completed by 1/31/19 by Resident Services Director. This training will include, but not be limited to, the requirement that if a resident was unable or refused to sign the support plan, a notation of inability or refusal to sign should be documented.

Responsibility for ensuring compliance with 2600.227(h) is that of the Resident Services Director or designee. The Administrator or designee will audit new support plans weekly, for 90 days, to ensure compliance.

**Administrator or a designee shall document the review of all resident's support plans and the training provided to staff on reg. 2600.227h. 2/6/19**

AAA

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative  
 (Required on EVERY Page)

Printed Name and Title of Legal Entity Representative (Required on EVERY Page)	Date
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**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of <u>2/6/19</u> (Date)	Plan of correction implementation status as of <u>2/6/19</u> (Date)
The above plan of correction was approved by <u>AAA</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented