



MAILING DATE: April 15, 2019

Ms. Ella Bostedo
Executive Director
Arden Courts of Monroeville PA, LLC
ATTN: LICENSURE SUPPORT
333 North Summit Street, 16th Floor
Toledo, Ohio 43604

RE: Arden Courts of Monroeville
120 Wyngate Drive
Monroeville, Pennsylvania 15146
License #: 435520

Dear Ms. Bostedo:

As a result of the Department's Bureau of Human Services Licensing inspection on August 23, 2019, of the above facility, the citations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink that reads "Suzy Quinn". The signature is written in a cursive style with a large, looped "S" and a distinct "Q".

Suzy Quinn
Human Services Licensing Supervisor

Enclosure
Violation Report

**VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: Arden Courts of Monroeville		RECEIVED	License Number: 43552
Address: 120 Wyngate Drive, Monroeville, PA 15146			County: Allegheny
Adminlstrator: Ella Bostedo		DEC 20 2018	Region: WEST
Legal Entity Name: Arden Courts of Monroeville PA LLC		WEST REGION FIELD OFFICE Human Services Licensing	
Legal Entity Address: 333 North Summit Street 16th Fl, Toledo, OH 43604			
Certificate(s) of Occupancy C-2 LP 09/22/1998 PA Dept L & I			
Staffing Hours			
Resident Support: 0	Total Daily Staff: 104	Working Staff: 78	
Type of Inspection: Partial	BHA Docket Number:	Notice: Unannounced	
Reason(s) for Inspection(s)			
Incident			
On-Site Inspections Dates and Department Representatives On-Site			
08/23/2018: Garvey, Jody; Spagna, Lauren			
Off-Site Inspection Dates and Inspectors, if Applicable			
Other Details			
Partial or Full Triggers:		Random Indicators:	
Resident Demographic Data as of Inspection Dates			
Licensed Capacity: 56 Number of Residents Served: 52 Secured Dementia Care Unit In Home: Yes Area: Entire License Secured Dementia Unit Capacity, if Applicable: 56 Number of Residents Served in Secured Dementia Care Unit, if applicable: 52 Number of Current Hospice Residents: 19 Number of Hospice Residents in past year: 26		Number of Residents who: Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 52 Have Mental Illness: 0 Have an Intellectual Disability: 0 Have a Mobility Need: 52 Have a Physical Disability: 0	

WEST REGION FIELD OFFICE
Human Services Licensing

Violation Report: 43552 - 08/23/2018 - Garvey, Jody
PCH Name: Arden Courts of Monroeville

1. REGULATION 55 Pa.Code §2600

2600.15(b) - If there is an allegation of abuse of a resident involving a home's staff person, the home shall immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident.

2a. DESCRIPTION OF VIOLATION

On 8/16/18 at approximately 8:30 AM, an allegation of abuse was made against staff person A involving a resident. The same day at 10:00 AM, the home reported to the Department that staff person A was suspended due to the allegation of abuse. However, staff person A was allowed to return to work on 8/20/18 and worked the following unsupervised shifts in the home prior to the Department's investigation on 8/23/18:

- 8/20/18 from 6:00 PM - 9:00 PM
- 8/22/18 from 11:00 PM - 7:00 AM

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

DIRECTOR WAS NOT SCHEDULED TO WORK WHEN DESIGNEE A WAS ALLOWED TO RETURN TO WORK. FORMER RESIDENT SERVICES COORDINATOR PERMITTED HER TO RETURN.

NEW RESIDENT SERVICES COORDINATOR AS WELL AS ADMINISTRATIVE SERVICES COORDINATOR AND RESIDENT SERVICES SUPERVISORS ARE IN SERVICES ON REGULATION 2600.15(b). (See Attached)

The home conducted the above-listed training on 12/18/18 and 12/19/18. The training indicated "Any allegation of abuse of a resident involving a home's staff person will result in suspension of the staff person involved in the alleged abuse. The suspension will be immediate. Employee will not be permitted to return to work until state investigation is complete."

SE

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
(Required on EVERY Page)

Elia Postedo

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page)

ELIA POSTEDO EXECUTIVE DIRECTOR

Date

11/19/18

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 4/5/19
(Date)

Plan of correction implementation status as of 4/5/19
(Date)

The above plan of correction was approved by, *SE*
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented