



OCT 01 2018

Ms. Lenore Hutchinson, LPN
Personal Care Home Administrator
Willow Valley Communities
925 Willow Valley Lakes Drive
Willow Street, Pennsylvania 17584

RE: Meadow Ridge at Willow Valley
Certificate #: 322050

Dear Ms. Hutchinson:

As a result of the Department's Bureau of Human Services Licensing annual inspection on August 7 and 8, 2018, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe", written over a faint, larger version of the same signature.

Jacqueline L. Rowe
Director