



pennsylvania
DEPARTMENT OF HUMAN SERVICES

OCT 18 2018

Ms. April Fulmer
Administrator
Thomas and Diane Fulmer
333 Ertel Road
Williamsport, Pennsylvania 17701

RE: Fulmers Personal Care Home
201 Woodward Avenue
Lock Haven, Pennsylvania 17745
License #: 227100

Dear Ms. Fulmer:

As a result of the Department's Bureau of Human Services Licensing annual inspection on August 7, 2018 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink that reads "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
License Inspection Summary

Violation Report: 22710 - 08/07/2018 - Novak, Ryan
 PCH Name: FULMERS PERSONAL CARE HOME

1. REGULATION 55 Pa.Code §2600
 2600.89(b) - Hot water temperature in areas accessible to the resident may not exceed 120°F.

2a. DESCRIPTION OF VIOLATION
 The water temperature in the bathroom of bedroom #1 measured 124.1 degrees Fahrenheit at 1:50pm.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The hot water heater was immediately adjusted during inspection. The water temperature was later tested in the day by inspector, Michael Palamero and it measured 119 degrees Fahrenheit. Ongoing, maintenance employee [REDACTED] will utilize a form that has been developed to keep an accurate check on temperatures. At a minimum, weekly checks will occur in order to ensure proper water temperature. Hot water temperatures have been checked at varying times and locations since inspection and water heater adjustment. (See attached copies of documented water temperatures). YES

The Administrator will oversee to ensure ongoing compliance. AG

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative
 (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <u>April Fulmer, Administrator</u>	Date <u>8/21/18</u>
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DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>08/22/18</u> (Date)	Plan of correction implementation status as of <u>08/22/18</u> (Date)
The above plan of correction was approved by <u>AG</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Violation Report: 22710 - 08/07/2018 - Novak, Ryan
 PCH Name: FULMERS PERSONAL CARE HOME

1. REGULATION 55 Pa.Code §2600

2600.185(a) - The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

2a. DESCRIPTION OF VIOLATION

Resident #1 has an order for blood glucose readings 4 times daily per a sliding scale. On 8/4/18 at bedtime the treatment sheet noted a reading of 225 and the glucometer noted a reading of 522.

Resident #2 has an order for blood glucose readings 4 times daily. On 8/1/18 at 4:33am the treatment sheet noted a reading of 149 and the glucometer noted a reading of 148.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The med tech who erroneously marked 225 instead of 522 transposed the numbers when reading or recording them. She was very distraught when this was brought to her attention. All medication staff were met with by medication supervisor [REDACTED]. They were all informed of both of these incorrect recordings. They discussed that from this point on they will mark down the reading number initially, then they will recheck the reading before any insulin is prepared or given. [REDACTED] will also periodically (1-2 times monthly) review the glucometer reading history to check for any mistakes and to be sure that the med techs are being careful and thorough.

The Administrator will oversee to ensure ongoing compliance. AG

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) April Fulmer, Administrator Date 8/21/18

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(Date)

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(Date)

The above plan of correction was approved by AG
(Initials)

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- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 22710 - 08/07/2018 - Novak, Ryan
 PCH Name: FULMERS PERSONAL CARE HOME

1. REGULATION 55 Pa.Code §2600
 2600.187(d) - The home shall follow the directions of the prescriber.

2a. DESCRIPTION OF VIOLATION

Resident #1 has an order for blood glucose readings 4 times daily per a sliding scale. On 8/4/18 at bedtime the treatment sheet noted a reading of 225 and the glucometer noted a reading of 522. The home administered 6 units of insulin when 10 units of insulin should have been administered based off the blood glucose reading of 522.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Immediately following our inspection, administrator [redacted] contacted the physician's office for the resident and informed them of this error and what the correct glucometer reading was for that date. [redacted] also informed the resident himself and his family. A reportable incident form was completed and forwarded to the BHSL.

The incorrect units were administered because the glucometer readings were transposed by the med tech when being read or recorded. If she had noted the correct glucometer reading she would have followed the sliding scale orders and given the appropriate units. Again, the med techs were all met with by medication supervisor [redacted]. These mistakes were discussed and a plan was agreed upon to have all med techs check and record the glucometer reading initially, then read it again before any insulin is prepared or given. [redacted] will also be reviewing the glucometer history to check for any mistakes and be sure that all med techs are being careful and thorough.

The Administrator will oversee to ensure ongoing compliance. AG

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