



pennsylvania
DEPARTMENT OF HUMAN SERVICES

MAY 13 2019

Ms. Janet Virgo
Administrator
Glen and Janet Virgo
5032 Walnut Street
Philadelphia, Pennsylvania 19139

RE: Walnut Manor
License #: 117190

Dear Ms. Virgo:

As a result of the Department's Bureau of Human Services Licensing annual inspection on August 3, 2018 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed violation report were found.

All citations specified on the enclosed violation report must be corrected by the dates specified on the violation report and continued compliance with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
Violation Report

Violation Report: 11719 - 08/03/2018 - Carrion, David
 PCH Name: WALNUT MANOR

1. REGULATION 56 Pa.Code §2600
 2600.103(f) - Food requiring refrigeration shall be stored at or below 40°F. Frozen food shall be kept at or below 0°F. Thermometers are required in refrigerators and freezers.

2a. DESCRIPTION OF VIOLATION
 On 08/03/18, at 2:45pm, the temperature in the freezers located in the basement was 10 degrees farenhell.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Built in thermometer reading reflected 10°F, unfortunately inspector didnt check for the thermometer that's placed inside the freezers. During future inspections this will be pointed out to ensure violation will not be seted.

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| Repeat Violation: Yes | Date(s) of Previous Violation(s): 1/5/17 | | |
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Janet Virgo*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) Janet Virgo

Date 4.18.19

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 4/29/19
 (Date)

The above plan of correction was approved by *MC*
 (Initials)

Plan of correction implementation status as of 4/29/19
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 11719 - 08/03/2018 - Carrion, David
 PCH Name: WALNUT MANOR

1. REGULATION 55 Pa.Code §2600
 2600.105(g)(1) - To reduce the risks of fire hazards, lint shall be removed from the lint trap and drum of clothes dryers after each use.

2a. DESCRIPTION OF VIOLATION
 On 08/03/18, there was an accumulation of lint in the lint trap of the dryer located in the basement.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Housekeeping staff will be reminded to clear lint trap after each cycle. Site manager will be responsible to check daily to maintain compliance

Maintain audits for Department review for a period of three years 4/29/19 *WJ*

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| Repeat Violation: No | Date(s) of Previous Violation(s): | | | |
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Signature of Legal Entity Representative
 (Required on EVERY Page)

| | |
|---|----------------|
| Printed Name and Title of Legal Entity Representative (Required on EVERY Page) | Date |
| <i>Janet Virgo - Administrator</i> | <i>4/18/19</i> |

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Violation Report: 11719 - 08/03/2018 - Carrion, David
 PCH Name: WALNUT MANOR

1. REGULATION 55 Pa.Code §2600

2600.107(d) - The written emergency procedures shall be reviewed, updated and submitted annually to the local emergency management agency.

2a. DESCRIPTION OF VIOLATION

The home's written emergency procedures have not been submitted to the local emergency management agency since 2016.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Home written emergency procedure plan was submitted but no response was received. Copy of certified receipt will be kept on file to maintain proof of compliance. This will be verified and be the responsibility of administrator

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 (Required on EVERY Page) *Janet Virgo* Date *4/18/19*

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Violation Report: 11719 - 08/03/2018 - Carrion, David
 PCH Name: WALNUT MANOR

1. REGULATION 65 Pa.Code §2600
 2600.141(a)(2) - The medical evaluation must include the following: (1) through (10)

2a. DESCRIPTION OF VIOLATION

The medical evaluation for resident #1, dated 03/03/18, section 3 was left blank.
 The medical evaluation for resident #2, dated 10/17/17, section 3 and 6 was left blank.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

The identified medical evaluations have been reviewed and updated. Administrator will review each incoming medical evaluation during quality management meetings to ensure and maintain compliance

Maintain audits for Department review for a period of three years 4/29/19 *MG*

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Violation Report: 11719 - 08/03/2018 - Carrion, David
 PCH Name: WALNUT MANOR

1. REGULATION 65 Pa.Code §2600

2600.144(c)(1) - Proper safeguards inside and outside of the home to prevent fire hazards involved in smoking, including providing fireproof receptacles and ashtrays, direct outside ventilation, no interior ventilation from the smoking room through other parts of the home, extinguishing procedures, fire resistant furniture both inside and outside the home and fire extinguishers in the smoking rooms.

2a. DESCRIPTION OF VIOLATION

The home's designated smoking area outside in the back yard does not have a fireproof receptacle.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Fire proof receptacle has since been placed at the designated smoking area. Building maintenance personnel will do daily check to ensure it's still in place to maintain compliance

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Violation Report: 11719 - 08/03/2018 - Carrion, David
 PCH Name: WALNUT MANOR

1. REGULATION 55 Pa.Code §2600

2600.161(d) - A resident's special dietary needs as prescribed by a physician, physician's assistant, certified registered nurse practitioner or dietitian shall be met. Documentation of the resident's special dietary needs shall be kept in the resident's record.

2a. DESCRIPTION OF VIOLATION

Resident #1 had been prescribed a special diet by the resident's physician. The home does not make this diet available to the resident, including no concentrated sweets.

Resident #4 had been prescribed a special diet by the resident's physician. The home does not make this diet available to the resident including no concentrated sweets, low cholesterol, and no added sodium.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Home provides heart healthy meals across the board, No concentrated sweets or added sodium is served.

Home will continue serving heart healthy meals

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Violation Report: 11719 - 08/03/2018 - Carrion, David
 PCH Name: WALNUT MANOR

1. REGULATION 65 Pa.Code §2600

2600.227(d) - Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services. If the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services.

2a. DESCRIPTION OF VIOLATION

On 10/07/17, resident #3's, physician's assistant determined that the resident needs assistance making & keeping appointments and managing health care. The resident's support plan does not address how the home will assist the resident in meeting these needs.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Resident's support plan has since been updated to reflect how the home plans to meet required service needs.
 All records will be reviewed during Quality Management meeting to ensure records are in compliance

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