



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Mailing Date: August 17, 2018

Mr. Hunter D. Smith,
Vice Chairman Manager
Hampden Operations, LLC
4423 Pheasant Ridge Road, Suite 301,
Roanoke, Virginia 24014

RE: The Crossings at West Shore
1910 Technology Parkway
Mechanicsburg, Pennsylvania 17050
Certificate #: 333810

Dear Mr. Smith:

As a result of the Department's Bureau of Human Services Licensing inspection on July 31, 2018 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Brett Swanger".

Brett Swanger
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600

PCH Name: THE CROSSINGS AT WEST SHORE		License Number: 33381			
Address: 1910 TECHNOLOGY PARKWAY, MECHANICSBURG, PA 17050		County: Cumberland			
Administrator: Justin Lee		Region: CENTRAL			
Legal Entity Name: HAMPDEN OPERATIONS LLC					
Legal Entity Address: 4423 PHEASANT RIDGE RD STE 301, ROANOKE, VA 24014					
Certificate(s) of Occupancy I-2 05/24/2016 Hampden Township					
Staffing Hours <table style="width: 100%; border: none;"> <tr> <td style="width: 33%;">Resident Support: 0</td> <td style="width: 33%;">Total Daily Staff: 15</td> <td style="width: 33%;">Waking Staff: 11</td> </tr> </table>			Resident Support: 0	Total Daily Staff: 15	Waking Staff: 11
Resident Support: 0	Total Daily Staff: 15	Waking Staff: 11			
Type of Inspection: Partial BHA Docket Number: Notice: Unannounced					
Reason(s) for Inspection(s) Interim					
On-Site Inspections Dates and Department Representatives On-Site 07/31/2018: Showers, Michael					
Off-Site Inspection Dates and Inspectors, if Applicable					
Other Details <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">Partial or Full Triggers:</td> <td style="width: 50%;">Random Indicators:</td> </tr> </table>			Partial or Full Triggers:	Random Indicators:	
Partial or Full Triggers:	Random Indicators:				
Resident Demographic Data as of Inspection Dates					
Licensed Capacity: 115 Number of Residents Served: 9 Secured Dementia Care Unit in Home: Yes Area: Harmony Square Secured Dementia Unit Capacity, if Applicable: 35 Number of Residents Served in Secured Dementia Care Unit, if applicable: 5 Number of Current Hospice Residents: 1 Number of Hospice Residents in past year: 1	Number of Residents who: Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 9 Have Mental Illness: 0 Have an Intellectual Disability: 0 Have a Mobility Need: 6 Have a Physical Disability: 0				

Violation Report: 33381 - 07/31/2018 - Showers, Michael
PCH Name: THE CROSSINGS AT WEST SHORE

1. REGULATION 55 Pa.Code §2600
 2600.231(c) - A written cognitive preadmission screening completed in collaboration with a physician or a geriatric assessment team and documented on the Department's preadmission screening form shall be completed for each resident within 72 hours prior to admission to a secured dementia care unit.

2a. DESCRIPTION OF VIOLATION
 Resident 1's preadmission screening form was completed forty-three days prior to the resident's admission into the secured dementia care unit.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

X Please see attached. Page 2A

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Justin M. Lee, Executive Director</i>	Date <i>8/16/18</i>
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DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>8/17/18</u> (Date)	Plan of correction implementation status as of <u>8/17/18</u> (Date)
The above plan of correction was approved by <u>BAS</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

CAWS Plan of Correction for BHSL Licensing Inspection 7.31.18

What change has been made?

The current documentation cannot be corrected. There has been a change in staffing with our Healthcare Coordinator (HCC) position. The new team member is well versed in the timeframes for SDCU residences.

A Chart Audit Checklist (see attached) has been developed to ensure the proper timeframes and documentation are collected as required by BHSL.

Who will make the change?

The HCC and the Executive Director will be responsible to collect the proper documentation for a new resident's admission to the community. As a back up, the Harmony Square Coordinator (HSC), who oversees the SDCU, will be trained to complete documentation within BHSL guidelines.

When will the change be made?

The changes are currently in effect and the documentation cited in the attached report was prior to current Leadership Team Members.

How will the change be made?

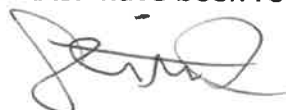
The Chart Audit Checklist is a part of our Admission Process, which outlines the proper manner to admit a resident. Included in this process are guidelines for documentation that ensure that timeframes are known and can be followed.

What system have you implemented to make sure that the same violation will not occur again?

The ED, HCC, and HSC all understand the BHSL requirements for documentation and timeframes for admission. Specifically for a resident's admission to a SDCU.

What training will be provided to your staff?

Proper timeframes for the Cognitive Section of the Pre-Screen have been reviewed with HCC and HSC. In addition, timeframes for DME and RASP have been reviewed as well.



Justin M. Lee
Executive Director

8/16/18