



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Mailing Date: August 17, 2018

Mr. Jeffrey Evans,
President and Chief Executive Officer
The Brethren Home Community
2990 Carlisle Pike
New Oxford, Pennsylvania 17350

RE: Brookside at Cross Keys Village
225 Village Drive
New Oxford, Pennsylvania 17350
Certificate #: 333180

Dear Mr. Evans:

As a result of the Department's Bureau of Human Services Licensing inspection on July 23, 2018 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Brett Swanger".

Brett Swanger
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report: 33318 - 07/23/2018 - McCloskey, Jason	
PCH Name: BROOKSIDE AT CROSS KEYS VILLAGE	
1. REGULATION 55 Pa.Code §2600 2600.25(b) - The contract shall be signed by the administrator or a designee, the resident and the payer, if different from the resident, and cosigned by the resident's designated person if any, if the resident agrees.	
2a. DESCRIPTION OF VIOLATION The contract for Resident 1 was not signed by the resident.	
3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.) <i>Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.</i>	
<p>The Marketing/Admissions Specialist for Brookside completed an audit of all contracts on July 20, 2018. She was also educated on the violation and the plan is that once an admission is complete she must forward it to teh PCHA or Designee for final review before scanning into the residents records and creating a hard copy for the PCHA's records. If a resident refuses to sign she will notify the Resident Services Manager or PCHA to assist with explaining the contract and to encourage their signature.</p> <p>Resident #1 - did sign his contract on July 24, 2018.</p> <p>6 residents refused to sign and it is documented on the contract</p> <p>1 resident signed 2 areas on thrie contract but refused to sign the 3rd form. It is documented on th econtract that they refused the 3rd form.</p> <p>1 resident signed one page and refused the otehr 2. It is documented on their contract.</p> <p>1 resident has macualr degeneration and could not sign, noted on the contract</p> <p>21 residents signed their contracts</p> <p>3 empty rooms</p>	
Repeat Violation: No	Date(s) of Previous Violation(s):
Signature of Legal Entity Representative (Required on EVERY Page) Eurith Long-Emerson PCHA	
Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Eurith Long-Emerson PCHA	Date 8/16/2018
DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!	
The above plan of correction is approved as of <u>8/17/18</u> (Date)	Plan of correction implementation status as of <u>8/17/18</u> (Date)
The above plan of correction was approved by <u>BAS</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Violation Report: 33318 - 07/23/2018 - McCloskey, Jason
PCH Name: BROOKSIDE AT CROSS KEYS VILLAGE

1. REGULATION 55 Pa.Code §2600
 2600.121(a) - Stairways, hallways, doorways, passageways and egress routes from rooms and from the building must be unlocked and unobstructed.

2a. DESCRIPTION OF VIOLATION
 The home has an electronic locking system requiring cards or fobs to access exits in the building. Electronic card readers are placed at the exterior courtyard gates, at the doors from the Lavender and Rosemary wings to the common lobby area, and at the doors from the lobby to the parking lot. On 7/23/18, the home only had one access card available for visitor use.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

16 new name badges have been ordered for access into and exiting Brookside for visitors use only. Families receive fobs. The visitors will receive a badge upon entering Brookside and when they swipe the badge to leave they will drop it in a badge box that is located beside the badge reader. If badges are lost they will be de-activated and a new one will be made to replace the one lost.

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative
 (Required on EVERY Page) Eurith Long-Emerson, PCHA

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Eurith Long-Emerson PCHA	Date 8/16/2018
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Violation Report: 33318 - 07/23/2018 - McCloskey, Jason
PCH Name: BROOKSIDE AT CROSS KEYS VILLAGE

1. REGULATION 55 Pa.Code §2600

2600.233(c) - If key-locking devices, electronic cards systems or other devices that prevent immediate egress are used to lock and unlock exits, directions for their operation shall be conspicuously posted near the device.

2a. DESCRIPTION OF VIOLATION

The directions for operating the home's locking mechanism are not posted at the designated exit route doors leading to the secure dementia care unit (SDCU) courtyard and at the exit gates inside the courtyard.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

There have been 8 badge readers identified that need operating instructions
 Temporary laminated signs have been made and are posted until the new signs come in.
 They read:
 SWIPE BADGE OR FOB TO ENTER OR EXIT
 The new signs are expected to be completed and hung by August 30, 2018.

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative
 (Required on EVERY Page) Eurith Long-Emerson PCHA

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) Eurith Long-Emerson PCHA

Date 8/16/2018 BAS

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The above plan of correction is approved as of 8/17/18
 (Date)

The above plan of correction was approved by BAS
 (Initials)

Plan of correction implementation status as of 8/17/18
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented