



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

JUN 25 2018

Ms. Karly Sarvis,  
Administrator  
Pleasant View Retirement Community  
**Attn: Karly Sarvis**  
544 North Penryn Road  
Manheim, Pennsylvania 17545

RE: Pleasant View Retirement Community  
Certificate #: 321850

Dear Ms. Sarvis:

As a result of the Department's Bureau of Human Services Licensing annual inspection on May 29 and 30, 2018, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink that reads 'J. Rowe'.

Jacqueline L. Rowe  
Director