



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail to: [REDACTED]
MAILING DATE: July 27, 2018

Mr. Daniel Guill
Authorized Officer
Douglassville Aid II OPCO LLC
330 North Wabash Avenue, Suite 3700
Chicago, Illinois 60611

RE: Amity Place
139 Old Swede Road
Douglassville, Pennsylvania 19518
License #: 226560

Dear Mr. Guill:

As a result of the Department's Bureau of Human Services Licensing inspection on May 18, 2018 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

Anne Graziano
Anne Graziano
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report: 22656 - 05/18/2018 - Novak, Ryan
 PCH Name: AMITY PLACE

1. REGULATION 55 Pa.Code §2600

2600.15(a) - The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adults Protective Services Act (35 P.S. Sections 10225.701 - 10225.707) and 6 Pa. Code Sections 15.21 - 15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.

2a. DESCRIPTION OF VIOLATION

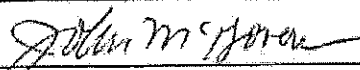
On 4/11/18 an allegation of abuse against Resident #1 was reported to the home. The home did not contact the local area agency on aging regarding the alleged abuse.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

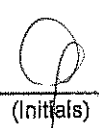
Please see attached documentation.

Repeat Violation: No	Date(s) of Previous Violation(s):				
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Signature of Legal Entity Representative
 (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <u>John McGovern, Executive Director</u>	Date <u>6/13/18</u>
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DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>7-25-18</u> (Date) The above plan of correction was approved by  (Initials)	Plan of correction implementation status as of <u>7-25-18</u> (Date) <input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented
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2600.15(a)

P2A 8 4

- On 5/18/2018 the Executive Director contacted the Berks County Area Agency on Aging (AAA Counselor [REDACTED]) and submitted the required three reports of suspected abuse, one for each resident.
- The representative from the Area Agency on Aging, [REDACTED] conducted follow up visits with the identified residents on two separate occasions in late April and again in late May.
- Moving forward, the administrator will monitor and be responsible for ongoing compliance.

Submission of this response and Plan of Correction is NOT a legal admission that a deficiency exists or, that this Statement of Deficiencies was correctly cited, and is also NOT to be construed as an admission against interest by the residence, or any employees, agents, or other individuals who drafted or may be discussed in the response or Plan of Correction. In addition, preparation and submission of this Plan of Correction does NOT constitute an admission or agreement of any kind by the facility of the truth of any facts alleged or the correctness of any conclusions set forth in this allegation by the survey agency.

John M. [REDACTED]
6/13/18

227
7/25-18

Violation Report: 22656 - 05/18/2018 - Novak, Ryan
 PCH Name: AMITY PLACE

1. REGULATION 55 Pa.Code §2600

2600.16(c) - The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in section 2600.15 (relating to abuse reporting covered by law).

2a. DESCRIPTION OF VIOLATION

On 4/11/18 an allegation of abuse against Resident #1 was reported to the home. The home did not submit an incident report to the Department regarding the alleged abuse until 4/14/18.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Please see attached documentation.

Moving forward, the Administrator will train staff on this regulation, to include "16(c)(2)
 A complaint of resident abuse, suspected resident abuse, or the referral of a complaint of resident abuse to a local authority". This includes any incident of these items, regardless of the length of time needed to do an investigation. *Q*

Repeat Violation: No	Date(s) of Previous Violation(s):				
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Signature of Legal Entity Representative (Required on EVERY Page) *John McGovern*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>John McGovern, Executive Director</i>	Date <i>6/13/18</i>
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2600.16(c)

P3A84

please
see p3

- Moving forward, in cases where an incident requires an investigation that will require longer than 24 hours, the Executive Director or designee will complete and send an "Initial" reportable incident within 24 hours of an incident. A "final" report will be sent to reflect the community's investigation and necessary steps taken to prevent similar such incidents.
- Moving forward, the Executive Director will be responsible for ongoing compliance.

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John M. [Signature]
6/13/18

[Signature]
7/25/18

Violation Report: 22656 - 05/18/2018 - Navak, Ryan
 PCH Name: AMITY PLACE

1. REGULATION 55 Pa.Code §2600
 2600.42(c) - A resident shall be treated with dignity and respect.

2a. DESCRIPTION OF VIOLATION

On 4/7/18 Staff member A refused to help resident #1 wheel back to the residents bedroom. The staff member told the resident he/she could do it themselves. On 4/8/18 staff member B refused to assist resident #1 out of bed, the staff member told the resident he/she could do it herself. Resident #2 reported that staff member B treats the resident like a dog and is rough in how the staff member talks to the resident. Resident #3 reported that staff member B left the resident on the toilet for 2 hours waiting for a shower and the resident no longer wants the staff member caring for her. Staff members A and B did not treat the residents with dignity and respect.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

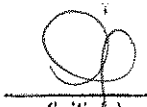
Please see attached documentation.

Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative *John McGovern*
 (Required on EVERY Page)

Printed Name and Title of Legal Entity Representative *John McGovern, Executive Director* Date *6/13/18*
 (Required on EVERY Page)

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2600.42(c)

P4A 84

YES

- On 5/2/2018 the Executive Director conducted a 1 hour training (attached) with the community's caregivers which included the inservice on "Dignity" which Ombudsman [REDACTED] presented previously to the staff.
- The group spoke extensively about this unfortunate incident and discussed the difference between "pleasantly encouraging residents independence" and the appearance of treating residents without respect or dignity.
- Moving forward, the administrator will continue to monitor staff interactions and be responsible for ongoing compliance.

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John M. Stover
6/13/18

AG
7/25/18