



pennsylvania
DEPARTMENT OF HUMAN SERVICES

JUN 21 2018

Mr. Michael Reinhart,
President
Equity Housing Corporation
P.O. Box 219
Willow Street, Pennsylvania 17584

RE: Willow View Home
204 Herrville Road
Willow Street, Pennsylvania 17584
Certificate #: 322280

Dear Mr. Reinhart:

As a result of the Department's Bureau of Human Services Licensing annual inspection on May 16, 2018, and the corrections you have made after our inspection, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe
Director

Violation Report: 32228 - 05/16/2018 - Showers, Michael
 PCH Name: WILLOW VIEW HOME

1. REGULATION 85 Pa. Code §2600
 2600.89(b) - Hot water temperature in areas accessible to the resident may not exceed 120°F.

2a. DESCRIPTION OF VIOLATION

On 5/10/2018, at 1:30 pm, the water temperature at the lower level bathroom and 1st floor living room bathroom measured 124 degrees Fahrenheit.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Willow View had a new oil fired water heater installed on 4/13/2018. We were aware that the water temperatures were running hot. We had several service calls completed by leffler energy to lower the temperature. The service calls were on April 16, 23, 26 and May 16, 2018. After the first three service calls the temperature did fall but not to an acceptable range. On May 17th the recorded water temperature was 109 and 115 on May 29th. Completed 5/17/2018.

Ongoing, we will continue to monitor the water temperature to ensure continued compliance. We will schedule service calls if the water temperatures reach or exceed 120 degrees. These water temperature checks will be completed and any issues will be reported to the administrator immediately.

Please see attachments

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Michael Reinhard Admin*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) *Michael Reinhard Admin* Date *5/20/18*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 5/30/18
 (Date)

Plan of correction implementation status as of 5/30/18
 (Date)

The above plan of correction was approved by *BRB*
 (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 32223 - 05/16/2018 - Showers, Michael
 PCH Name: WILLOW VIEW HOME

1. REGULATION 55 Pa.Code §2600
 2600.3(e) - The personal care home shall post the current license, a copy of the current licensing inspection summary issued by the Department and a copy of this chapter in a conspicuous and public place in the personal care home.

2. DESCRIPTION OF VIOLATION
 On 5/16/2018, the home's most current licensing inspection summary, dated 6/1/2017, was not posted in a conspicuous and public place in the home.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

A copy of the 6/1/2018 inspection summary was immediately placed in our inspection folder that is located on the first floor of the facility. This was completed on 5/16/2018. Ongoing, both the administrator and our manager will periodically check this folder to be certain the most current inspection summary is posted.

Repeat Violation: No	Date(s) of Previous Violation(s)		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Michael Reinhart Admin*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) *Michael Reinhart Admin* Date *5/16/18*

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The above plan of correction is approved as of 5/30/18
 (Date)

Plan of correction implementation status as of 5/30/18
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by BRS
 (Initials)