



pennsylvania
DEPARTMENT OF HUMAN SERVICES

JUL 3 1 2018

Ms. Michelle Rassler
Chief Executive Officer
Allegheny Christian Ministries, Inc.
2000 Cambridge Drive
Davidsville, Pennsylvania 15928

RE: Laurel View Village
Certificate #: 321350

Dear Ms. Rassler:

As a result of the Department of Human Services' annual licensing inspection on May 10 and 11, 2018 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
License Inspection Summary

①

Violation Report: 32135 - 05/10/2018 - Hoover, Douglas

PCH Name: LAUREL VIEW VILLAGE

1. REGULATION 55 Pa.Code §2600

2600.25(c)(2) - The contract shall specify a fee schedule that lists the actual amount of allowable resident charges for each of the home's available services

2a. DESCRIPTION OF VIOLATION

The contract, dated 6/27/18, for Resident #1 does not have a complete fee schedule of actual amounts charged for available services.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attached Page 2A of 4-~~3E~~
MRF
POC
- AS

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
(Required on EVERY Page)

Amanda Snyder RN, BSN, PCHA

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page)

Amanda Snyder RN, BSN, PCHA Date 6/21/18

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 7-18-18
(Date)

Plan of correction implementation status as of 7-18-18
(Date)

The above plan of correction was approved by AS
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Laurel View Village

License # 321350

JE

Page # 1

Regulation Cited: 2600.25 (c) (2) – The contract shall specify a fee schedule that lists the actual amount of allowable resident charges for each of the home’s available services.

Description of Violation: The contract, dated 6/27/17, for Resident # 1 does not have a complete fee schedule of actual amounts charged for available services.

Action plan to fix immediately and prevent in the future:

The fee schedule (Addendum A&B) was updated to include daily rates, a description of what is included in the daily rates, cable television, phone, internet fees, Salon fees, medical appointment companions and medical supply charges. All residents current Admission Agreements will be updated with the fee schedule Addendum A and B. The fee schedule was discussed in Resident Council on 6/18/18.

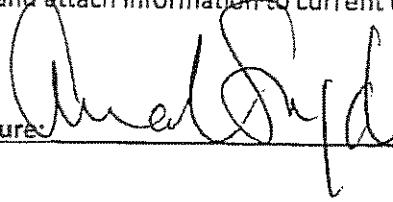
Resident # 1’s contract was updated with the complete fee schedules and information was reviewed with resident and his responsible party.

All residents currently in the Personal Care Center and the Special Dementia Care unit “Reflections” will have their contracts updated with the appropriate addendums. The information will be discussed with the resident and/or responsible party. A signature sheet (Example A) will be obtained and kept in the resident file stating that education was provided along with a copy of the addendums.

Effective immediately all addendums are attached to current contracts for any new admissions into the facility.

Laurel View Village is in the process of completing a new Personal Care Admission Agreement with our attorneys and at the completion of this new agreement a fee schedule will be a part of the attachments specified in the new agreement. This will be monitored by the Admissions Coordinator and the Personal Care Administrator. Prior to the new admission agreement rollout, a copy will be sent to DHS for review and approval as recommended by onsite inspector.

Date corrected by: July 23, 2018 to allow adequate time to review information with each resident and or responsible party and attach information to current contracts.

Administrator Signature:  Date: 6/21/18

Violation Report: 32135 - 05/10/2018 - Hoover, Douglas
PCH Name: LAUREL VIEW VILLAGE

1. REGULATION 55 Pa.Code §2600

2600.25(c)(11) - The contract shall include a list of personal care services to be provided to the resident based on the outcome of the resident's support plan, a list of the actual rates that the resident will be periodically charged for food, shelter and services and how, when and by whom payment is to be made.

2a. DESCRIPTION OF VIOLATION

The contract, dated 6/27/18, for Resident #1 does not have a list of personal care services and rates.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attached Page 3 of 4 -
typed
POC
- ds.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
(Required on EVERY Page)

Amanda Snyder RN, BSN, PCHA.

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page)

Amanda Snyder RN, BSN, PCHA Date 6/21/18

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The above plan of correction is approved as of 7-12-18
(Date)

Plan of correction implementation status as of 7-18-18
(Date)

The above plan of correction was approved by ds
(Initials)

- Fully Implemented
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- Partially Implemented - Inadequate Progress
- Not Implemented

Laurel View Village

License # 321350

JE

Page # 1

Regulation Cited: 2600.25 (c) (11). The contract shall include a list of personal care services to be provided to the resident based on the outcome of the resident's support plan, a list of the actual rates that the resident will be periodically charged for food, shelter and services and how, when and by whom payment is to be made.

Description of Violation: The contract, dated 6/27/17, for Resident # 1 does not have a list of personal care services and rates.

Action plan to fix immediately and prevent in the future: A detailed list of personal care services was immediately updated for Personal Care and the Special Dementia Care "Reflections" along with the fee schedules. (Please see Addendum C for Personal Care and Addendum D for Reflections)

Resident # 1 was given a list of the Fee schedule and personal care services for Reflections (Addendum A, B and D). All current admission agreements for Personal Care and the Special Dementia Care "Reflections" will updated with the personal care services and fees listed. This was reviewed in Resident Council meeting on 6/18/18.

All residents currently in the Personal Care Center and the Special Dementia Care unit "Reflections" will have their contracts updated with the appropriate addendums. The information will be discussed with the resident and/or responsible party. A signature sheet will be obtained and kept in the resident file stating that education was provided along with a copy of the addendums.

Laurel View Village is in the process of completing a new Personal Care Admission Agreement with our attorneys and at the completion of this new agreement a list of personal care services and rates will be a part of the attachments specified in the new agreement. Admissions Coordinator and Personal Care Administrator will ensure the list of personal care services is attached to the agreements on future admissions. There was also a signature page created that will require a signature of the Resident or Resident Representative stating they have been provided documents and education on such items like the fee schedule and personal care services. Prior to the new admission agreement rollout, a copy will be sent to DHS for review and approval as recommended by onsite inspector.

Date corrected by: July 23, 2018 to allow adequate time to review information with each resident and or responsible party and attach information to current contracts.

Administrator Signature: Manda Snyder Date: 6/21/18

Violation Report: 32135 - 05/10/2018 - Hoover, Douglas
PCH Name: LAUREL VIEW VILLAGE

1. REGULATION 55 Pa.Code §2600

2600.231(h) - The resident-home contract in § 2600.25 (relating to resident-home contract) must also include a disclosure of services, admission and discharge criteria, change in condition policies, special programming and costs and fees.

2a. DESCRIPTION OF VIOLATION

The contract, dated 6/27/18, for Resident #1 does not have disclosure of services and special programming along with costs and fees.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attached Page
4 of 4 - typed
POC
- AS

Repeat Violation: No

Date(s) of Previous Violation(s)

Signature of Legal Entity Representative
(Required on EVERY Page)

Amanda Snyder BSN, BSU PCHA

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page)

Amanda Snyder BSN PCHA Date 6/21/18

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The above plan of correction is approved as of 7-18-18
(Date)

Plan of correction implementation status as of 7-18-18
(Date)

The above plan of correction was approved by AE
(Initials)

- Fully Implemented
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- Partially Implemented - Inadequate Progress
- Not Implemented

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Laurel View Village

License # 321350

Page # 1

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Regulation Cited: 2600.231 (h) – The resident-home contract in 2600.25 (relating to resident-home contract) must also include a disclosure of services, admission and discharge criteria, change in condition policies, special programming and costs and fees.

Description of Violation: The contract, dated 6/27/17, for Resident # 1 does not have disclosure of services and special programming along with costs and fees.

Action plan to fix immediately and prevent in the future: The Specialty Dementia Care "Reflections" Addendum D was created and added to the contract. This addendum reviews the mission, goals, admission and discharge policy, resident services, special locking arrangements, special programming and gives reference to addendum A and B for costs and fees.

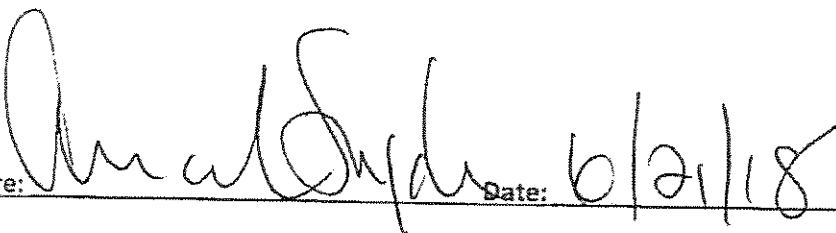
Resident # 1's contract was updated with the complete disclosure of services and special programming along with costs and fees and information was reviewed with resident and his responsible party.

All residents currently in the Special Dementia Care unit "Reflections" will have their contracts updated with the appropriate addendums. The information will be discussed with the resident and/or responsible party. A signature sheet (Example A) will be obtained and kept in the resident file stating that education was provided along with a copy of the addendums.

Effective immediately all addendums are attached to current contracts for any new admissions into the facility.

Laurel View Village is in the process of completing a new Personal Care Admission Agreement with our attorneys and at the completion of this new agreement will have a specialized Dementia Care "Reflections" addendum. This will be monitored by the Admissions Coordinator and the Personal Care Administrator. Prior to the new admission agreement rollout, a copy will be sent to DHS for review and approval as recommended by onsite inspector.

Date corrected by: 7/23/18 to allow enough time to review information with residents and obtain signature sheets

Administrator Signature:  Date: 6/21/18