



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**JUN 08 2018**

Ms. Beth McMaster,  
Vice-President of Operations/Chief Operating Officer  
United Church of Christ Homes, Inc.  
30 North 31<sup>st</sup> Street  
Camp Hill, Pennsylvania 17011

RE: Thornwald Home  
442 Walnut Bottom Road  
Carlisle, Pennsylvania 17013  
Certificate #: 343420


Dear Ms. McMaster:

As a result of the Department's Bureau of Human Services Licensing annual inspection on May 3, 2018, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

  
Jacqueline L. Rowe  
Director