



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**JUN 07 2018**

Ms. Beth A. McMaster,  
VP of Operations/COO  
United Church of Christ Homes, Inc.  
30 North 31<sup>st</sup> Street  
Camp Hill, Pennsylvania 17011

RE: Ephrata Manor  
99 Bethany Road  
Ephrata, Pennsylvania 17522  
Certificate #: 321880

Dear Ms. McMaster:

As a result of the Department of Human Services' annual licensing inspection on May 2, 2018 we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe  
Director