



pennsylvania

DEPARTMENT OF HUMAN SERVICES

CERTIFIED MAIL – RETURN RECEIPT REQUESTED to
[REDACTED]

Mailing Date: June 29, 2018

CERTIFIED MAIL – RETURN RECEIPT REQUESTED

MAILING DATE: June 29, 2018

Mr. Joseph Irving
Vice President
MCAP Willow Grove Operator, LLC
% MCAP Advisers, LLC
437 Madison Avenue, Suite 33C
New York, New York 10022

RE: The Landing at Willow Grove
1120 York Road
Willow Grove, PA 19090
License #: 139940

Dear Mr. Irving:

As a result of the Department's Bureau of Human Services Licensing inspection on April 30 and May 2, 2018 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa. Code Ch. 2600 must be maintained.

Sincerely,

KS

Kenneth L. Wilson
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report: 13994 - 04/30/2018 - Thomas, Tahesia
 PCH Name: THE LANDING AT WILLOW GROVE

1. REGULATION 55 Pa.Code §2600
 2600.42(x) - A resident has the right to a system to safeguard a resident's money and property.

2a. DESCRIPTION OF VIOLATION

On 04/28/18, Resident #1 had a jar that was approximately 1/2 filled with mixed coins. The amount of money in the jar is unknown. Between the time of 11:15 AM AND 12:30 PM approximately 1/2 the amount of coins was missing from the jar. The home determined through internal investigation that staff member A stole the coins from Resident #1's jar.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Educated resident #1 about safe keeping valuables in lock box provided at admission. Additional safe box was provided for Resident #1 to be placed inside dresser drawer along with coin counter bank for her loose change so that she is able to safe guard monies.

Steps to prevent similar violation will be to touch upon safe keeping of valuables at resident council meetings as well as at time of admission. A safe box for valuables to be kept in dresser drawers will be provided.

In addition to this a re-education of resident rights will be reviewed with all staff.

The re-education of resident rights reviewed with all staff will be documented and kept in staff files for department review. K.W. 4/27/18

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
 (Required on EVERY Page)

Crystal Morgan

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page)

Crystal Morgan E.D.

Date *6/8/18*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of

4/27/18
 (Date)

Plan of correction implementation status as of

6/8/18
 (Date)

The above plan of correction was approved by

K.W.
 (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented