



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**JUN 08 2018**

Mr. Carl R. McAloose,  
President/Chief Executive Officer  
Luthercare, Inc.  
600 East Main Street  
Lititz, Pennsylvania 17543

RE: St. John's Herr Estate  
200 Luther Lane  
Columbia, Pennsylvania 17512  
Certificate #: 321870

Dear Mr. McAloose:

As a result of the Department's Bureau of Human Services Licensing annual inspection on April 26, 2018, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe  
Director