



pennsylvania
DEPARTMENT OF HUMAN SERVICES

JUN 08 2018

Ms. Karen Coleman,
Executive Director
Homewood at Hanover, Inc.
425 Westminster Avenue
Hanover, Pennsylvania 17331

RE: Homewood at Plum Creek
Certificate #: 358910

Dear Ms. Coleman:

As a result of the Department's Bureau of Human Services Licensing annual inspection on April 25 and 26, 2018, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read 'J. Rowe'.

Jacqueline L. Rowe
Director