



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

AUG 03 2018

Mr. Robert J. Baker  
Chief Executive Officer  
Keystone Service Systems, Inc.  
124 Pine Street  
Harrisburg, Pennsylvania 17036

RE: Gardners Specialized Community Residence  
221 Old State Road  
Gardners, Pennsylvania 17324  
Certificate #: 315070

Dear Mr. Baker:

As a result of the Department's Bureau of Human Services Licensing annual inspection on April 24, 2018, and the corrections you have made after our inspection, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,



Jacqueline L. Rowe  
Director

Enclosure  
License Inspection Summary



Violation Report: 31507-04/24/2018- Hoover, Douglas  
 PCH Name: GARDNERS SPECIALIZED COMMUNITY RESIDENCE

1. REGULATION 55 Pa. Code §2600  
 2600.102(i)- A dispenser with soap shall be provided within reach of each bathroom sink. Bar soap is not permitted unless there is a separate bar clearly labeled for each resident who shares a bathroom.

2a. DESCRIPTION OF VIOLATION  
 There were unlabeled bars of soap in the upstairs and downstairs shower stalls.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

- A. There were bars of soap, belonging to residents, in the shower without being labeled.
- B. The Program Administrator will purchase soap dishes for all residents and label the soap dishes with the individual's name on in black permanent marker.
- C. When an individual comes into the program, as part of their "welcome pack", they will be provided a soap dish with their name on.
- D. During a resident meeting, the Program Administrator will explain to the residents the need to use a soap dish, labeled with their name. This will occur by May 31, 2018.
- E. Also, the use of the soap dishes will be added to the check list, as part of the shift rounds, as a way to verify the dishes are being used. If it is found that the dishes are not being used, the staff will remind the residents that the soap needs to be put in their personal dish.

Signature of Legal Entity Representative  
 (Required on EVERY Page)

*Kara McClain*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page)

Kara McClain

Date  
 5-21-2018

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE**

The above plan of correction is approved as of 7-23-18  
 (Date)

Plan of correction implementation status as of 7-23-18  
 (Date)

The above plan of correction was approved by SE  
 (Initials)

- Fully Implemented
- Partially implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 31507-04/24/2018- Hoover, Douglas  
 PCH Name: GARDNERS SPECIALIZED COMMUNITY RESIDENCE

1. REGULATION 55 Pa. Code §2600  
 2600.127(a)- Portable space heaters are prohibited.

2a. DESCRIPTION OF VIOLATION  
 An infrared portable space heater was located in the administrator's office on 4/24/18.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

1. The infrared portable space heater was removed from the administrator's office on 4-24-2018.
2. The property management staff inspected the office area and it was determined that there needed to be more insulation in the ceiling/roof. This will be completed by 6-30-2018.
3. Property management- staff have also determined that the current heating system needed to be replaced to make sure that it will cover the administrator's office effectively; meaning it will maintain a temperature of at least 69 degrees in the winter and a temperature of no more than 72 degrees during the summer months.
4. All of the heating work will be completed by 6-30-2018.

	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative  
 (Required on EVERY Page) *Kara McClain*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page) *Kara McClain* Date *5-21-18*

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE**

The above plan of correction is approved as of <u>7-23-18</u> (Date)  The above plan of correction was approved by <u>SE</u> (Initials)	Plan of correction implementation status as of <u>7-23-18</u> (Date)  <input checked="" type="checkbox"/> Fully Implemented <input type="checkbox"/> Partially implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented
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