



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via email: [REDACTED]
Mailing Date: June 4, 2018

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: June 4, 2018

Mr. Timothy Murphy,
President and Chief Executive Officer
Elm Terrace Gardens
660 North Broad Street
Lansdale, Pennsylvania 19446

RE: Elm Terrace Gardens
3rd and 4th floors
Certificate #: 127830

Dear Mr. Murphy:

As a result of the Department's Bureau of Human Services Licensing inspection on April 24th, 2018 of the above facility, the violations with 55 pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Kenneth L. Wilson".

Kenneth L. Wilson
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report: 12783 - 04/24/2018 - Braswell, Natasha
 PCH Name: ELM TERRACE GARDENS

1. REGULATION 55 Pa.Code §2600

2600.15(a) - The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adults Protective Services Act (35 P.S. Sections 10225.701 - 10225.707) and 6 Pa. Code Sections 15.21 - 15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.

2a. DESCRIPTION OF VIOLATION

The incident occurred on 03-29-18 but was not reported to the Department until 04-11-18.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

This incident was witnessed by a staff member that was newly hired. This staff member did not report the incident to her supervisor or management until after attending a mandatory in-service on 4/11/18. This in-service was conducted by Montgomery County Area Agency on Aging. This in-service focused on what abuse is, who is responsible for reporting, the process and procedures to follow for proper reporting of Abuse and the consequences of not reporting suspected abuse. All staff members receive this training at time of hire before working with residents at Elm Terrace Gardens and also as a mandatory annual in-service.

All future staff will receive this training at the time of hire prior to working with residents and as a mandatory annual in-service training. Personal care home administrator will review staff training on a quarterly basis to ensure all staff have received this required training at these intervals. K.W. 6/4/18.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
 (Required on EVERY Page)

Timothy J. Murphy

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page)

Timothy J. Murphy

Date *5/25/2018*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 6/4/18
 (Date)

Plan of correction implementation status as of 5/25/18
 (Date)

The above plan of correction was approved by K.W.
 (Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 12783 - 04/24/2018 - Braswell, Natasha
 PCH Name: ELM TERRACE GARDENS

1. REGULATION 55 Pa.Code §2600
 2600.42(c) - A resident shall be treated with dignity and respect.

2a. DESCRIPTION OF VIOLATION

Staff member B grabbed resident #1 by the wrist to move the resident from the room. Resident #1's care plan states that the resident does not like to feel forced and acts on their own free will.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

At Elm Terrace Gardens each resident is treated with dignity and respect. Each staff member is trained on resident's rights and personal care needs of the residents. The resident's specific care needs are specified in each individualized assessment and support plan. Upon investigation of the above mentioned incident the staff member "B" was terminated for her actions. Staff members were reminded to treat all residents with respect and dignity and making sure that the resident's assessment and support plan are followed.

Personal care home administrator will issue quarterly reminders to the staff regarding resident assessments and support plans being followed and treating residents with dignity and respect. These reminders will give specific examples of situations that could be violations of these rights. The home will document these reminders and make them available for the Department to review upon request. K.W. 6/4/18

Repeat Violation: No	Date(s) of Previous Violation(s):		
Signature of Legal Entity Representative (Required on EVERY Page)			
Printed Name and Title of Legal Entity Representative (Required on EVERY Page)			Date
<i>[Signature]</i> Timothy J. Murphy			<i>5/25/18</i>
DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!			
The above plan of correction is approved as of		<i>6/4/18</i>	Plan of correction implementation status as of
		(Date)	<i>5/25/18</i>
			(Date)
The above plan of correction was approved by		<i>K.W.</i>	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented
		(Initials)	