



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

MAY 04 2018

Ms. Renea Kreamer  
Personal Care Administrator  
Presbyterian Homes, Inc.  
1 Trinity Drive  
Suite 201  
Dillsburg, Pennsylvania 17019

RE: Carriage Courts  
210 Big Spring Road  
Newville, Pennsylvania 17241  
Certificate #: 310220

Dear Ms. Kreamer:

As a result of the Department of Human Services' annual licensing inspection on March 29, 2018, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe  
Director