



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**Mailing Date: April 4, 2018**

Mr. Jeffrey S. Truhan,  
CEO  
The Shook Home  
55 South Second Street  
Chambersburg, Pennsylvania 17201

RE: Quarters at the Shook  
Certificate #: 355540

Dear Mr. Truhan:

As a result of the Department of Human Services' licensing inspections on March 23, 2018 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Brett Swanger".

Brett Swanger  
Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary



Violation Report: 35554 - 03/23/2018 - Showers, Michael  
 PCH Name: QUARTERS AT THE SHOOK

**1. REGULATION 55 Pa.Code §2600**

2600.182(c) - Medication administration includes the following activities, based on the needs of the resident:

- (1) Identify the correct resident.
- (2) If indicated by the prescriber's orders, measure vital signs and administer medications accordingly.
- (3) Remove the medication from the original container.
- (4) Crush or split the medication as ordered by the prescriber.
- (5) Place the medication in a medication cup or other appropriate container, or in the resident's hand.
- (6) Place the medication in the resident's hand, mouth or other route as ordered by the prescriber, in accordance with the limitations specified in § 2600.182(b)(4).
- (7) Complete documentation in accordance with § 2600.187 (relating to medication records).

**2a. DESCRIPTION OF VIOLATION**

On 2/27/18 at 9 pm, Resident 1 was administered three medications (Tramadol 50 mg, Melatonin 5 mg and Donepezil 10 mg) that were prescribed for another resident. The home failed to identify the correct resident for the medications as required during medication administration.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

- See ATTACHMENTS

Pages 2A and 2B

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
 (Required on EVERY Page)

X *[Signature]* PCHA

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page)

X Lenoma Thamer PCHA

Date

X 4-3-18

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of

4/4/18  
 (Date)

Plan of correction implementation status as of

4/4/18  
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by

*[Signature]*  
 (Initials)

**The Quarters at the Shook  
Certificate #: 355540  
Violation Report Survey Ending 03/23/2018  
Plan of Correction**

Regulation 55 Pa. Code 2600.182(c)

A. The Licensed Practical Nurse (LPN) assessed Resident 1 immediately after administering the three medications (Tramadol 50 mg, Melatonin 5 mg, and Donepezil 10 mg) that were prescribed for another resident (hereinafter referred to as Resident 2). Resident 1's vital signs were taken and deemed to be within normal limits; however, she presented with vomiting and diarrhea. The LPN notified Resident 1's responsible party and primary care physician. The primary care physician ordered Benadryl 25 mg PO x1 PRN for allergic reaction and for the resident to be transferred to Emergency Room for evaluation if she became acutely ill. The Benadryl was unable to be administered due to Resident 1 vomiting. She also refused to be transferred to the hospital. Resident 1 was monitored until her symptoms subsided.

Resident 2 received her medications without incident. The three medications (Tramadol 50 mg, Melatonin 5 mg, and Donepezil 10 mg) belonging to Resident 2 that were administered to Resident 1 were replaced at the facility's expense. Resident 2's responsible party and primary care physician were notified.

B. The Personal Care Home Administrator (PCHA) conducted a root cause analysis of this incident and determined that the LPN administering Resident 1's medications failed to perform her duties in accordance with the facility's policy and procedures as well as generally accepted standards of practice.

Based on the root cause of the incident:

The PCHA provided the LPN with a Verbal Discipline memorialized in writing (attached) in accordance with Shook Home Employee Handbook Policy 712 Progressive Discipline.

x Lehoma Theimer PCHA  
Printed Name and Title of Legal Entity Representative

x [Signature]  
Signature of Legal Entity Representative

x 4-3-18  
Date

The PCHA (or designee), will educate the LPN and all licensed staff on the activities for administering medications in accordance with regulation 55 Pa Code 2600.182(c) by April 30, 2018. These activities are as follows:

1. Identify the correct resident
2. If indicated by the prescriber's orders, measure vital signs and administer medications accordingly.
3. Remove the medication from the original container.
4. Crush or split the medication as ordered by the prescriber.
5. Place the medication in a medication cup or other appropriate container, or in the resident's hand.
6. Place the medication in the resident's hand, mouth or other route as ordered by the prescriber, in accordance with the limitations specified in 55 Pa Code 2600.182(b)(4).
7. Complete documentation in accordance with 55 Pa Code 2600.187 (relating to medication records).

C. The PCHA (or designee) will conduct random medication pass audits three days per week (including weekends) on the daylight and evening shifts and once per week on the overnight shift, to ensure that the Licensed Practical Nurses (LPNs) are administering medications in accordance with 55 PA Code 2600.182(c)(1) – (7) noted above. These audits will begin on April 4, 2018.

D. The PCHA (or designee) will report the results of the audits to the Quality Assurance/Performance Improvement Committee monthly to ensure the solutions are sustained over time. (The Quality Assurance/Performance Improvement Committee reviews all deficiencies monthly by having Quality Assurance/Performance Improvement Committee members gather proof/information and present it to the Quality Assurance/Performance Improvement Committee to show it is still in compliance). The audits will continue until no longer deemed necessary by the Committee.

x Lehoma Kreimer PCHA  
Printed Name and Title of Legal Entity Representative

x [Signature] PCHA  
Signature of Legal Entity Representative

x 4-3-18  
Date