



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail [REDACTED]

December 18, 2018

CERTIFIED MAIL – RETURN RECEIPT REQUESTED

December 18, 2018

Ms. Monique Cole
Executive Director
Souderton Mennonite Homes
207 West Summit Street
Souderton, Pennsylvania 18964

RE: Souderton Mennonite Homes
License #: 127760

Dear Ms. Cole:

As a result of the Department's Bureau of Human Services Licensing inspection on March 20, 2018 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa. Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in cursive script that reads "Patricia Adams".

Patricia Adams
Regional Licensing Director

Enclosure
Licensing Inspection Summary

Violation Report: 12776 - 03/20/2018 - Freeman, Sabrina
 PCH Name: SOUDERTON MENNONITE HOMES

1. REGULATION 55 Pa.Code §2600
 2600.42(c) - A resident shall be treated with dignity and respect.

2a. DESCRIPTION OF VIOLATION

On 03-10-18 staff person A was overheard by staff persons B and C raising their voice at residents # 1 and # 2. Staff person B stated Staff person A told resident # 1 they could not sit at the table with resident # 2 because they shouldn't be feeding resident # 1 off their plate and loudly stated resident # 1 was getting fat. Staff person A then told staff person B they better "do something" with resident # 1 so they don't get so angry. Staff person C came out of the kitchen to see what all the loud talking was about and told staff person A to calm down.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Staff person A was suspended as soon as the report was made to Director. Staff member A remained suspended until she was terminated on 3/20/2018. Residents were followed up with on the evening of 3/10/2018 and were unable to recall what happened and had no effects from the incident. Staff were educated on Resident Rights including the right to freely associate and the right to be treated with dignity and respect. Education also include resident abuse.

Resident rights to be reviewed monthly for at least 6 months - Documentation to be maintained per Department memo @ 12/12/18

submitted documentation renewal @

Repeat Violation: Yes	Date(s) of Previous Violation(s):	09/18/2017
-----------------------	-----------------------------------	------------

Signature of Legal Entity Representative (Required on EVERY Page) *Kimberly Fischer*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Kimberly Fischer, Dir. of PC</i>	Date <i>6/21/2018</i>
--	-----------------------

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of *6/12/18*
 (Date)

Plan of correction implementation status as of *12/12/18*
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by *[Signature]*
 (Initials)

Violation Report: 12776 - 03/20/2018 - Freeman, Sabrina
 PCH Name: SOUDERTON MENNONITE HOMES

1. REGULATION 55 Pa.Code §2600
 2600.42(o) - A resident has the right to freely associate, organize and communicate with others privately.

2a. DESCRIPTION OF VIOLATION

On 03-10-18 staff person A was overheard by staff persons B and C raising their voice at residents # 1 and # 2. Staff person B stated Staff person A told resident # 1 they could not sit at the table with resident # 2 because they shouldn't be feeding resident # 1 off their plate and loudly stated resident # 1 was getting fat. Staff person A then told staff person B they better "do something" with resident # 1 so they don't get so angry. Staff person C came out of the kitchen to see what all the loud talking was about and told staff person A to calm down.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Staff person A was suspended as soon as the report was made to Director. Staff member A remained suspended until she was terminated on 3/20/2018. Residents were followed up with on the evening of 3/10/2018 and were unable to recall what happened and had no effects from the incident. Staff were educated on Resident Rights including the right to freely associate and the right to be treated with dignity and respect. Education also include resident abuse.

Resident rights to be reviewed monthly for at least 6 months. Documentation to be maintained for Department review @ 12/12/18

Submitted documents reviewed

Repeat Violation: No	Date(s) of Previous Violation(s):		
Signature of Legal Entity Representative (Required on EVERY Page) <i>Kimberly Fischer</i>			
Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Kimberly Fischer, Dir. of PC</i>			Date <i>6/21/2018</i>

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 12/12/18
 (Date)

Plan of correction implementation status as of 12/12/18
 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by *[Signature]*
 (Initials)