



pennsylvania

DEPARTMENT OF HUMAN SERVICES

Sent via e-mail to: [REDACTED]

MAILING DATE: June 7, 2018

Mr. Martin D. Allen
Director
Old Orchard Health Care Center – Easton PA LLC
333 North Summit Street
Toledo, Ohio 43604

RE: Arden Courts of Old Orchard
4098 Freemansburg Avenue
Easton, Pennsylvania 18045
License #: 226040

Dear Mr. Allen:

As a result of the Department's Bureau of Human Services Licensing inspection on March 15, 2018 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in cursive script that reads "Michele Moskalczyk".

Michele Moskalczyk
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary


Violation Report: 22604 - 03/15/2018 - O'Haire, Anne
 PCH Name: ARDEN COURTS OF OLD ORCHARD

1. REGULATION 55 Pa.Code §2600
 2600.15(a) - The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adults Protective Services Act (35 P.S. Sections 10225.701 - 10225.707) and 6 Pa. Code Sections 15.21 - 15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.

2a. DESCRIPTION OF VIOLATION
 On 02/26/2018 at approximately 8:30pm a nurse employed by the GHR agency who was working in the home was observed to have slapped resident #1 on the leg after the resident had become combative with the nurse. The incident was not reported to the Area Agency on Aging until 2/28/18

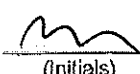
3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.
 To be completed within 30 days of receipt of Directed Plan of Correction (DPOC)
 All staff of the home, including the Administrator, shall receive training on abuse reporting and prevention from an outside source approved by the Dept. and at the home's expense. In the future, the Administrator shall be responsible for ongoing compliance with this regulation and ensure that all suspected abuse is reported in accordance with the Older Adults Protective Services Act.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) Arlene Henry, Executive Director Date 4/16/18

DEPARTMENT USE ONLY - (HOMES MAY NOT WRITE BELOW THIS LINE)

The above plan of correction is approved as of <u>5/22/18</u> (Date)	Plan of correction implementation status as of <u>5/22/18</u> (Date)
The above plan of correction was approved by  (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Violation Report: 22804 - 03/15/2018 - O'Haire, Anne
 PCH Name: ARDEN COURTS OF OLD ORCHARD

1. REGULATION 55 Pa.Code §2600
 2600.16(c) - The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in section 2600.15 (relating to abuse reporting covered by law).

2a. DESCRIPTION OF VIOLATION
 On 02/26/2018 at approximately 8:30pm a nurse employed by the GHR agency who was working in the home was observed to have slapped resident #1 on the leg after the resident had become combative with the nurse. The incident was not reported to the Department's regional office until 2/28/2018.


3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

To be completed within 30 days of receipt of DPOC and ongoing.

All staff of the home shall be trained on reporting requirements as well as the 19 conditions/incidents that are required to be reported to the Department in accordance with Ch.2600.16b-f. Documentation of the training will be maintained by the home for review by the Dept. upon request.

The Administrator shall be responsible for maintaining compliance with this regulation.

Repeat Violation: Yes	Date(s) of Previous Violation(s):	04/10/2017	06/25/2017	11/08/2017
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Signature of Legal Entity Representative
 (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) Adene Henry, Executive Director

Date 4/16/18

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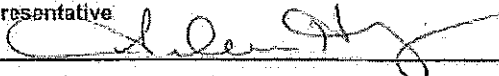
Violation Report: 22604 - 03/15/2018 - OHaire, Anne
 PCH Name: ARDEN COURTS OF OLD ORCHARD

1. REGULATION 55 Pa.Code §2600
 2600.42(c) - A resident shall be treated with dignity and respect.

2a. DESCRIPTION OF VIOLATION
 On 2/26/20018 a nurse employed by the GHR agency who was working in the home was observed to have slapped resident #1 on the leg after the resident had become combative with the nurse.
 Staff person "A" was witnessed by co-workers teasing multiple residents by name calling, ruff physical play and throwing spitball in residents' faces to the point that residents became distressed.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.
 To be completed within 30 days of receipt of DPOC
 All staff of the home, including the Administrator, shall receive training from an outside source on resident's rights. Documentation of the training will be maintained by the home for review by the Dept. upon request.
 The Administrator shall be responsible for ongoing compliance with this regulation and ensure that residents are treated with dignity and respect at all times.

Repeat Violation: Yes	Date(s) of Previous Violation(s):	05/25/2017
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Signature of Legal Entity Representative
 (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) Arlene Henry, Executive Director Date 4/16/18

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