



pennsylvania
DEPARTMENT OF HUMAN SERVICES

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: July 3, 2018

Ms. Barbara Sepich
President/CEO
WRC Pennsylvania Memorial Home
985 Route 28
Brookville, Pennsylvania 15825

RE: Highland Oaks at Water Run
300 Water Run Road
Clarion, Pennsylvania 16214
Certificate #: 447680

Dear Ms. Sepich:

As a result of the Department's Bureau of Human Services Licensing inspection on March 13, 2018 and March 20, 2018, of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa. Code Ch. 2600 must be maintained.

Sincerely,



Janine Wenzig
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

**VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PGH Name: HIGHLAND OAKS AT WATER RUN		License Number: 44768
Address: 300 WATER RUN ROAD, CLARION, PA 16214		County: Clarion
Administrator: Faith O'Brien		Region: WEST
Legal Entity Name: WRC PENNSYLVANIA MEMORIAL HOME		RECEIVED
Legal Entity Address: 985 ROUTE 28, BROOKVILLE, PA 15825		
Certificate(s) of Occupancy Other 05/26/2016 BVNA		JUN 25 2018 WEST REGION FIELD OFFICE Human Services Licensing
Staffing Hours		
Resident Support: 0	Total Daily Staff: 57	Waking Staff: 43
Type of Inspection: Partial	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s) Complaint, Incident		
On-Site Inspections Dates and Department Representatives On-Site 03/13/2018: Barry, Courtney 03/20/2018: Barry, Courtney		
Off-Site Inspection Dates and Inspectors, If Applicable 05/07/2018: Barry, Courtney; Barry, Courtney		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 72 Number of Residents Served: 51 Secured Dementia Care Unit In Home: No Area: Secured Dementia Unit Capacity, if Applicable: Number of Residents Served In Secured Dementia Care Unit, if applicable: Number of Current Hospice Residents: 1 Number of Hospice Residents in past year: 6		Number of Residents who: Receive Supplemental Security Income: 3 Are 80 Years of Age or Older: 51 Have Mental Illness: 0 Have an Intellectual Disability: 2 Have a Mobility Need: 6 Have a Physical Disability: 0

RECEIVED

JUN 25 2018

Violation Report: 44768 - 03/13/2018 - Barry, Courtney
PCH Name: HIGHLAND OAKS AT WATER RUN

WEST REGION FIELD OFFICE
Human Services Licensing

1. REGULATION 55 Pa.Code §2800

2600.25(c)(2) - The contract shall specify a fee schedule that lists the actual amount of allowable resident charges for each of the home's available services

2a. DESCRIPTION OF VIOLATION

Residents' daily rates are based on the home's Level of Care Assessment (LOCA). Additional daily charges are as follows: Level 1: 0-7 - no additional charge; Level 2: 8-15 \$15.00 per day; Level 3: 16-23 \$20.00 per day; Level 4: 24-40 \$25.00 per day; Level 5: >40 \$35.00 per day (includes immobile and elopement risk)
None of the resident contracts, including the following, include the additional charges for each Level of Care the resident is assigned to, based on the home's LOCA:

- Resident #1's contract, dated 9/1/16, currently level 2
- Resident #2's contract, dated 8/18/16, currently level 2

Resident #1's assessment, dated 9/18/18, indicates that he/she is independent with transfers, toileting, bladder management, bowel management, ambulating, personal hygiene, turning and positioning in bed/chair, and has no problem with behavioral or cognitive needs. However, effective 2/2/18, the LOCA conducted by the home indicates this resident requires services and/or assistance with his/her walker, bathing, redirection-attention seeking, briefs, and falls which are not indicated on the assessment. The home is charging resident #1 an additional \$15.00 per day for the above services that are not indicated on the assessment or support plan in accordance with section 2.3 of the resident-home contract.

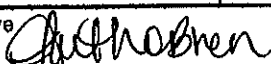
Resident #3's assessment, dated 8/3/17, indicates he/she is independent with toileting, bladder management, bowel management, and no problem with behavioral or cognitive needs for judgment or aggression. Also, the assessment indicates he/she enjoys watching TV in his/her room and that staff will provide batteries for remote when needed and also enjoys participating in bingo and bible study. However, the LOCA conducted by the home, indicates this resident requires services and/or assistance with his/her briefs, combative, redirection-attention seeking, isolative or need private room, and impulsive which are not indicated on the assessment or support plan. The home is charging resident #3 an additional \$15.00 per day for the above services that are not indicated on the resident's support plan in accordance with section 2.3 of the resident-home contract.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

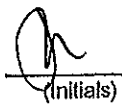
See POC #1, A1, A2
Page 2A of 3

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Faith Obrien, Administrator Date 6/25/18

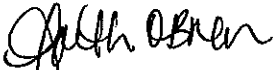
DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>6/25/18</u> (Date)	Plan of correction implementation status as of <u>6/25/18</u> (Date)
The above plan of correction was approved by  (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

POC #2

Regulation 2600.25(c)(2)

1. Upon inspection of the resident contract it was found that the daily charges for the Level of Care Assessment (LOCA) are not listed.
2. The Administrator updated page 3 of the contract to include the daily charge amount for each level of care as follows: Level 1 \$0.00, Level 2 \$15.00, Level 3 \$20.00, Level 4 \$25.00, and Level 5 \$35.00.
3. The resident assessments and the Level of Care Assessment (LOCA) used by WRC Senior Services was found to not have corresponding information pertaining to the resident's needs and not in compliance with Section 2.3 of the WRC resident contract.
5. To ensure continued compliance with the WRC contract, the Resident Care Coordinator will be responsible for updating both the LOCA and the resident assessment simultaneously on an annual basis, at a significant change, and at the request of the Department.




Faith O'Brien
Administrator

6/25/18

Immediately - All residents whose contracts do not indicate the current level of care charges will be provided with a written addendum to the contract indicating level of care charges. A copy of The addendum will be attached to The resident-home contract.

Immediately - All new resident-home contracts will indicate the actual level of care charges.


6/25/18

Violation Report: 44768 - 03/13/2018 - Barry, Courtney
PCH Name: HIGHLAND OAKS AT WATER RUN

WEST REGION FIELD OFFICE
Human Services Licensing

1. REGULATION 55 Pa.Code §2800

2600.225(c) - The resident shall have additional assessments as follows:

- (1) Annually.
- (2) If the condition of the resident significantly changes prior to the annual assessment.
- (3) At the request of the Department upon cause to believe that an update is required.

2a. DESCRIPTION OF VIOLATION

The assessment for resident #1, dated 9/18/17, indicates the resident is independent with transfers, toileting, bladder and bowel management, ambulating, personal hygiene, turning and positioning in bed/chair, and has no problem with behavioral or cognitive needs. However, a Level of Care Assessment (LOCA), dated 2/2/18, indicates the resident requires services and/or assistance related to: use of a walker, bathing, redirection-attention seeking, briefs, and falls which are not indicated on the assessment.

The assessment for resident #3, dated 8/3/17, indicates the resident is independent with toileting, bladder and bowel management, and has no problem with behavioral or cognitive needs for judgment or aggression. Also, it indicates he/she enjoys watching TV in his/her room and that staff will provide batteries for remote when needed and also enjoys participating in bingo and bible study. However, a LOCA, conducted by the home, determined this resident requires services and/or assistance related to: briefs, combative, redirection-attention seeking, isolative or need private room, and impulsive which are not indicated on the assessment.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See POC #2, A1, A2
Page 3A of 3

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative (Required on EVERY Page) *Faith O'Brien*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) *Faith O'Brien, Administrator* Date *6/25/18*

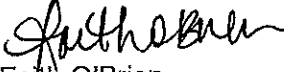
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The above plan of correction is approved as of _____ (Date)	Plan of correction implementation status as of _____ (Date)
The above plan of correction was approved by _____ (Initials)	<input type="checkbox"/> Fully Implemented <input type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented


POC #1

Regulation 2600.255(c)

1. Upon inspection, the resident assessments and the Level of Care Assessment (LOCA) used by WRC Senior Services was found to not have corresponding information pertaining to the resident's needs.
2. Upon notification of this violation, the Administrator notified the Resident Care Coordinator and requested that the assessments of two identified residents be updated to match the LOCA.
3. The Administrator requested that the Resident Care Coordinator begin a re-evaluation of the remaining resident assessments and LOCA to ensure compliance with this regulation
4. To ensure continued compliance with Regulation 2600.255(c), the Resident Care Coordinator will be responsible for updating both the LOCA and the resident assessment simultaneously on an annual basis, at a significant change, and at the request of the Department.


Faith O'Brien
Administrator

4/25/18


4/25/18