



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

MAY 23 2018

Ms. Lennea F. Brown  
Executive Director  
Albright Care Services  
90 Maplewood Drive  
Lewisburg, Pennsylvania 17837

RE: Riverview Manor  
3201 River Road  
Lewisburg, Pennsylvania 17837  
License #: 202980

Dear Ms. Brown:

As a result of the Department of Human Services' (Department) annual licensing inspection on March 13, 2018 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe  
Director

Enclosure  
License Inspection Summary



Violation Report: 20298 - 03/13/2018 - Novak, Ryan  
 PCH Name: RIVERVIEW MANOR

**1. REGULATION 55 Pa.Code §2600**  
 2600.124 - The home shall notify the local fire department in writing of the address of the home, location of the bedrooms and the assistance needed to evacuate in an emergency. Documentation of notification shall be kept.

**2a. DESCRIPTION OF VIOLATION**  
 The home did not notify the local fire department of the location of the home, the home's capacity and the type of assistance that would be needed to evacuate in the event of an emergency.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

Personal Care Home Administrator met with local fire department designee to review information to be included in required documentation on March 14, 2018.

Notification letter including the address of the home, location of the bedrooms and the assistance needed to evacuate in an emergency were sent on March 22, 2018. (See attached) YES

The Personal Care Home Administrator shall monitor and assure ongoing compliance.

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| Repeat Violation: No | Date(s) of Previous Violation(s): |  |  |
|----------------------|-----------------------------------|--|--|

Signature of Legal Entity Representative  
 (Required on EVERY Page) *Amanda M Gresh*

Printed Name and Title of Legal Entity Representative  
 (Required on EVERY Page) *Amanda M Gresh, Administrator* Date *4/8/2018*

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

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|--|--|
| The above plan of correction is approved as of <u>4-13-18</u><br>(Date)<br><br>The above plan of correction was approved by <u><i>AG</i></u><br>(Initials) | Plan of correction implementation status as of <u>4-13-18</u><br>(Date)<br><br><input type="checkbox"/> Fully Implemented<br><input checked="" type="checkbox"/> Partially Implemented - Adequate Progress<br><input type="checkbox"/> Partially Implemented - Inadequate Progress<br><input type="checkbox"/> Not Implemented |
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Violation Report: 20298 - 03/13/2018 - Novak, Ryan  
 PCH Name: RIVERVIEW MANOR

**1. REGULATION 55 Pa.Code §2600**

2600.132(c) - A written fire drill record must include the date, time, the amount of time it took for evacuation, the exit route used, the number of residents in the home at the time of the drill, the number of residents evacuated, the number of staff persons participating, problems encountered and whether the fire alarm or smoke detector was operative.

**2a. DESCRIPTION OF VIOLATION**

The home's fire drill logs indicate zero seconds for 11 of the 12 drills held. Interviews with the maintenance director indicated that the home is rounding up the seconds of the fire drill conducted from 3/24/17 - 2/8/18.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

Maintenance staff members who are responsible for conducting fire drills will be re-educated that the drill documentation must include seconds for the amount of time it took for evacuation. Education will be completed by April 30, 2018.

A stop watch timer has been purchased by the Maintenance department for drill documentation.

The Personal Care Home Administrator will monitor for 100% accuracy achieved for 3 consecutive months.

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Violation Report: 20298 - 03/13/2018 - Novak, Ryan  
 PCH Name: RIVERVIEW MANOR

**1. REGULATION 55 Pa.Code §2600**

2600.162(c) - Menus, stating the specific food being served at each meal, shall be prepared for 1 week in advance and shall be followed. Weekly menus shall be posted 1 week in advance in a conspicuous and public place in the home.

**2a. DESCRIPTION OF VIOLATION**

The home did not post the following week's menu.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

Resident dining service menus were updated to reflect the correct information and posted on inspection day March 13, 2018.

Appropriate signage was purchased and placed in a conspicuous and public place to ensure weekly menus are posted one week in advance. (See attachment) **YES**

Dining Services Manager will monitor for 100% accuracy achieved for 3 consecutive months.

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Violation Report: 20298 - 03/13/2018 - Novak, Ryan  
 PCH Name: RIVERVIEW MANOR

**1. REGULATION 55 Pa.Code §2600**

2600.171(b)(4) - If staff persons or volunteers of the home provide transportation for the residents, at least one staff member transporting or accompanying the residents shall have completed the initial new hire direct care staff person training as specified in § 2600.65 (relating to direct care staff person training and orientation).

**2a. DESCRIPTION OF VIOLATION**

Ancillary staff person A hired 6/24/13 has not been trained under the requirements of a direct care staff person. The staff person is the homes driver, the staff person transports residents independently.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

Staff person A completed the initial new hire direct care staff person training on April 6, 2018. (See attachment) **YES**

An audit will be conducted to ensure all current transportation staff are in compliance and corrections will be made if needed. Personal Care Home Administrator will monitor and assure ongoing compliance.


*rec'd update 4/13/18 Cf*

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Violation Report: 20298 - 03/13/2018 - Novak, Ryan  
 PCH Name: RIVERVIEW MANOR

**1. REGULATION 55 Pa.Code §2600**

2600.182(b) - Prescription medication that is not self-administered by a resident shall be administered by one of the following:

- (1) A physician, licensed dentist, licensed physician's assistant, registered nurse, certified registered nurse practitioner, licensed practical nurse or licensed paramedic.
- (2) A graduate of an approved nursing program functioning under the direct supervision of a professional nurse who is present in the home.
- (3) A student nurse of an approved nursing program functioning under the direct supervision of a member of the nursing school faculty who is present in the home.
- (4) A staff person who has completed the medication administration training as specified in § 2600.190 for the administration of oral; topical; eye, nose and ear drop prescription medications; insulin injections and epinephrine injections for insect bites or other allergies.

**2a. DESCRIPTION OF VIOLATION**

Direct care staff person B scored an 88% on the initial medication administration training completed on 11/22/17, a passing score is 90%.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

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Direct care staff person B was re-educated and re-tested to ensure compliance. (See attachment **MES**)

Personal Care Home Administrator will conduct an audit on all new medication technicians to ensure compliance of initial medication administration training.

*The Administrator will also oversee ongoing performance to ensure compliance. CP*

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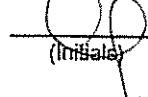
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Violation Report: 20298 - 03/13/2018 - Novak, Ryan  
 PCH Name: RIVERVIEW MANOR

**1. REGULATION 55 Pa.Code §2600**

2600.187(c) - If a resident refuses to take a prescribed medication, the refusal shall be documented in the resident's record and on the medication record. The refusal shall be reported to the prescriber within 24 hours, unless otherwise instructed by the prescriber. Subsequent refusals to take a prescribed medication shall be reported as required by the prescriber.

**2a. DESCRIPTION OF VIOLATION**

Resident #1 refused the prescribed Senna tablet on 3/1, 3/3, 3/5, 3/7, 3/9 and 3/11/18.

Resident #2 refused the prescribed gentel tears on 3/8/18 at 5pm.

The prescriber was not notified regarding the refusals.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

Re-education will be provided to those staff responsible for reporting and documenting in the residents record and on the medication administration record. This education will be completed by April 13, 2018.

Personal Care Home Administrator or designee will conduct and audit and monitor for ongoing compliance.

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Violation Report: 20298 - 03/13/2018 - Novak, Ryan  
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**1. REGULATION 55 Pa.Code §2600**

2600.227(d) - Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services.

**2a. DESCRIPTION OF VIOLATION**

Residents #3's and #4's Resident Assessment Support Plan dated 1/17/18 does not indicate any physical therapy services. Resident #5's RASP dated 7/14/17 does not indicate that the home manages the resident's finances or physical therapy services.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

Re-education will be provided to Personal Care Nurse Manager on documentation for residents support plan related to medical, dental, vision, hearing, mental health or other behavioral health care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services.

This education will be completed by April 13, 2018.

Personal Care Home Administrator will audit and monitor for ongoing compliance.

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