



JUL 13 2018

Mr. Matt Saeli
Administrator
Board of Directors of the Rouse Estates
615 Rouse Avenue
Youngsville, Pennsylvania 16371

RE: Suites at Rouse
Certificate #: 469000

Dear Mr. Saeli:


As a result of the Department's Bureau of Human Services Licensing annual inspection on February 21, 2018 and February 22, 2018, of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,


Jacqueline L. Rowe
Director

Enclosure
License Inspection Summary

**VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: SUITES AT ROUSE		License Number: 46800
Address: 615 ROUSE AVENUE, YOUNGSVILLE, PA 16371		County: Warren
Administrator: Matt Saell		Region: WEST
Legal Entity Name: BOARD OF DIRECTORS OF THE ROUSE ESTATE		
Legal Entity Address: 615 ROUSE AVENUE, YOUNGSVILLE, PA 16371		
Certificate(s) of Occupancy C-2 LP 04/18/2017 L&I/City of Warren		RECEIVED JUN 04 2018 WEST REGION FIELD OFFICE Human Services Licensing
Staffing Hours Resident Support: 0	Total Daily Staff: 92	Waking Staff: 69
Type of Inspection: Full	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s) Renewal		
On-Site Inspections Dates and Department Representatives On-Site 02/21/2018: Winters, Lynn; Barone, Barbara 02/22/2018: Winters, Lynn; Barone, Barbara		
Off-Site Inspection Dates and Inspectors, if Applicable		
Other Details .		
Partial or Full Triggers:	Random Indicators:	
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 120 Number of Residents Served: 77 Secured Dementia Care Unit in Home: No Area: Secured Dementia Unit Capacity, if Applicable: Number of Residents Served in Secured Dementia Care Unit, if applicable: Number of Current Hospice Residents: 0 Number of Hospice Residents in past year: 0	Number of Residents who: Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 77 Have Mental Illness: 5 Have an Intellectual Disability: 1 Have a Mobility Need: 15 Have a Physical Disability: 0	

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Violation Report: 48900 - 02/21/2018 - Winters, Lynn
PCH Name: SUITES AT ROUSE

WEST REGION FIELD OFFICE
Human Services Licensing

1. REGULATION 55 Pa.Code §2600

2600.17 - Resident records shall be confidential, and, except in emergencies, may not be accessible to anyone other than the resident, the resident's designated person if any, staff persons for the purpose of providing services to the resident, agents of the Department and the long-term care ombudsman without the written consent of the resident, an individual holding the resident's power of attorney for health care or health care proxy or a resident's designated person, or if a court orders disclosure.

2a. DESCRIPTION OF VIOLATION

At 11:10 AM on 2/21/18, the resident privacy coding document, including the names of resident #1, resident #2, and resident #3, was attached to the Licensing Inspection Summary (LIS), dated 1/18/17, and displayed on a table across from the desk in the 1st floor reception area.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

- The privacy coding document from the 2017 Licensing Inspection Summary was removed from the summary immediately upon detection. Effective May 30, 2018, Administrative Assistant will be responsible for displaying the Licensing Inspection Summary for 2018 and going forward without the coding document. This is being done in accordance with regulation 2600.3c. Administrator will be responsible for ensuring that the Administrative Assistant displays the Licensing Inspection Summary without the coding document and ensure the privacy of the individuals residing with in the Personal Care Home.

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
(Required on EVERY Page)

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page)

Matt Saehi

Date 6/4/18

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 6/23/18
(Date)

Plan of correction implementation status as of 6/23/18
(Date)

The above plan of correction was approved by MS
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress MS
- Partially Implemented - Inadequate Progress
- Not Implemented

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WEST REGION FIELD OFFICE
Human Services Licensing

Violation Report: 46900 - 02/21/2018 - Winters, Lynn
PCH Name: SUITES AT ROUSE

1. REGULATION 55 Pa.Code §2800
2600.25(b) - The contract shall be signed by the administrator or a designee, the resident and the payer, if different from the resident, and cosigned by the resident's designated person if any, if the resident agrees.

2a. DESCRIPTION OF VIOLATION
Resident #4's resident-home contract, dated 5/11/17, was not signed by the administrator or a designee.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

2. The missing signature by the Administrator on the resident contract was immediately corrected upon detection. Going forward, the Administrative Assistant will check each completed contract to ensure that all signatures are present. Any found deficiencies will be immediately taken to the Administrator for correction.
prior to placing in the violation record. 6/22/18 MS

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
(Required on EVERY Page) *[Signature]*

Printed Name and Title of Legal Entity Representative Date
(Required on EVERY Page) *Matt Sacli* *6/4/18*

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WEST REGION FIELD OFFICE
Human Services Licensing

Violation Report: 48900 - 02/21/2018 - Winters, Lynn
PCH Name: SUITES AT ROUSE

1. REGULATION 55 Pa.Code §2600
2600.141(a)(1) - A resident shall have a medical evaluation by a physician, physician's assistant, or certified registered nurse practitioner documented on a form specified by the Department, within 60 days prior to admission or within 30 days after admission.

2a. DESCRIPTION OF VIOLATION
Resident #4's initial medical evaluation, dated 5/10/17, does not include the resident's medication regimen. The form indicates, "see attached medication list," however, no medication list is attached.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

3. The unattached medication list was attached to the Documentation of Medical Evaluation upon detection. Resident Care Coordinator and LPN Supervisor will ensure that all medication lists are attached to the Documentation of Medical Evaluation upon receipt from the outside provider. RN Supervisor will audit 10 percent of the files monthly to ensure compliance with this regulation and to ensure continued compliance with this detected deficiency.

A medical evaluation for resident #4 was completed in its entirety on 5/7/18. ms 6/22/18

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
(Required on EVERY Page) *[Signature]*

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) *Matt Soeli* Date *6/4/18*

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JUN 04 2018

Violation Report: 48800 - 02/21/2018 - Winters, Lynn
PCH Name: SUITES AT ROUSE

1. REGULATION 65 Pa.Code §2800
2600.183(d) - Only current prescription, OTC, sample and CAM for individuals living in the home may be kept in the home

2a. DESCRIPTION OF VIOLATION
Resident #6 was prescribed Bisac-Evac (Bisacodyl) 10 MG, which was discontinued on 12/18/17. However, on 2/22/18, the medication was still present in the home.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

4. The discontinued medication was removed from the medication cart and destroyed upon detection. RN Supervisor will retrain all existing medication administration staff and document retraining efforts regarding the importance of removing discontinued medications from the medication carts. LPN Supervisor will audit medication carts monthly to ensure continued compliance with the removal of discontinued medications. Documentation of audits are kept. ms 6/22/18

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
(Required on EVERY Page) *[Handwritten Signature]*

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) *Matt Sacli* Date *6/4/18*

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