



pennsylvania
DEPARTMENT OF HUMAN SERVICES

APR 23 2018

Ms. Becky Hissong,
Executive Director
Heritage Hills Retirement Community, Inc.
4138 Fletcher Drive
Greencastle, Pennsylvania 17225

RE: Heritage Hills Retirement Community
2256 Shanks Church Road
Greencastle, Pennsylvania 17225
Certificate #: 301690

Dear Ms. Hissong:

As a result of the Department of Human Services' annual licensing inspection on February 15, 2018, and the corrections you have made after our inspection, we have found the above facility to be in compliance with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes).

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
License Inspection Summary

Violation Report: 30189 - 02/15/2018 - Gillespie, Dennis
 PCH Name: HERITAGE HILLS RETIREMENT COMMUNITY

1. REGULATION 55 Pa.Code §2600
 2600.183(b) - Prescription medications, OTC medications, CAM and syringes shall be kept in an area or container that is locked. This includes medications and syringes kept in the resident's room.

2a. DESCRIPTION OF VIOLATION
 On 2/15/18 at 1:30 pm, Resident #1's Ventolin Inhaler was unlocked and accessible in the resident's bedroom. Resident #1 is not assessed to self-administer medication.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Immediate Action Taken: Rescue inhaler was immediately removed from room. Physician notified at 2:10PM that resident had inhaler in room and needed new prescription and the new prescription would need to be prescribed to be kept at bedside if the doctor desired resident to be able to do so. (Current DME states resident is capable of self-medicating with reminders at scheduled times for routine medications.) New prescription received at 2:26PM stating resident could keep at bedside. At 2:47PM verification sent from Alert Pharmacy that prescription was filled. (It will be delivered in today's delivery) At 2:15PM resident's daughter was called to bring in lock box for resident to keep inhaler in. 6:15pm residents daughter brought in lock box for his room.

Prevention of future occurrence: This administrator spoke with resident and reviewed rules with him regarding all aspects of having medications in his room. This administrator put in Staff Memo that all staff should be alert and aware of the possibility that any resident could have medications in their room that they should not have. Staff reminded that if they would find any medication in a resident room they are to immediately remove it and give it to the administrator to deal with appropriately. At Staff meeting held on 2/21/2018 all caregivers were reminded of these same items regarding medication in resident's rooms.

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) Tina L Williams LPN

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) Tina L Williams LPN Administrator Date 3/1/18

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The above plan of correction is approved as of 3-08-18
 (Date)

The above plan of correction was approved by TE
 (Initials)

- Plan of correction implementation status as of 3-08-18
 (Date)
- Fully Implemented
 - Partially Implemented - Adequate Progress
 - Partially Implemented - Inadequate Progress
 - Not Implemented