



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail to: [REDACTED]  
MAILING DATE: July 27, 2018

Ms. Jean Bready  
Administrator  
Evergreen Eldercare, Inc.  
1201 Museum Road  
Reading, Pennsylvania 19611

RE: The Villa St. Elizabeth  
License #: 205760

Dear Ms. Bready:

As a result of the Department's Bureau of Human Services Licensing inspection on January 26, 2018 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa. Code Ch. 2600 must be maintained.

Sincerely,

*Anne Graziano*  
Anne Graziano  
Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary



Violation Report: 20576 - 01/26/2018 - Harvey, Jason  
 PCH Name: THE VILLA ST ELIZABETH

**1. REGULATION 55 Pa.Code §2600**

2600.16(c) - The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in section 2600.15 (relating to abuse reporting covered by law).

**2a. DESCRIPTION OF VIOLATION**

Resident #1 passed away in the hospital on [redacted] '18 at [redacted] due to falling while walking in the community. The home did not submit a Reportable Incident form to the Department's regional office within 24 hours of the incident.

**3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)**

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

SEE NEXT PAGE →

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative  
 (Required on EVERY Page)

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <u>JEAN BREAHY, RN - OWNER</u>	Date <u>6-10-18</u>
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**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of <u>7/25/18</u> (Date)	Plan of correction implementation status as of <u>7-25-18</u> (Date)
The above plan of correction was approved by <u>[Signature]</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

P2A J 2

1. Regulation 2600.16(C) is important because it allows the Department to respond promptly to serious situations and offers homes the opportunity to provide information that may reduce the need for the Department to pursue additional information.
2. The resident was walking in the neighborhood of the Reading Hospital approximately one quarter mile from the facility. The resident apparently fell by the curb of the street. A passer-by contacted 911, and the resident was transported to the Reading Hospital, where he passed away from his injuries. The violation of this regulation occurred because a Reportable Incident form was not prepared and submitted to the DHS regional office by the Administrator within 24 hours of the resident's death
3. The cause of this particular violation was the mis-understanding of the Administrator at the time. She believed that a Reportable Incident form was not necessary because the resident passed away at the hospital instead of the facility.
4. To fix the violation right away, the facility management and ownership re-covered the Administrator on the regulation 2600.16c requirements of submitting a Reportable Incident form. The regulation clearly states that in the event of an unexpected death of a resident (regardless of location), a Reportable Incident form must be submitted to the DHS within 24 hours.
5. To prevent future violations, the facility has adopted a process that alerts all Administrators, Management and Ownership whenever a resident is involved in any circumstance. This has improved the over-all communications of the facility's leadership.
6. The Administrators will be directly responsible for preventing future violations of this important regulation.

Signature of Legal Entity Representative: Jean Brady

Print Name and Title of Legal Entity Representative: JEAN BREADY, RN-OWNER

Date: 6-10-2018

AG  
7-25-18