



pennsylvania
DEPARTMENT OF HUMAN SERVICES

JUN 25 2018

Ms. Dakia McMillian,
Executive Director
Chandler Hall Health Services, Inc.
99 Barclay Street
Newtown, Pennsylvania 18940

RE: Chandler Hall Health Services, Inc. –
Jordan – Phelps
Certificate #: 129890

Dear Ms. McMillian:

As a result of the Department's Bureau of Human Services Licensing annual inspection on January 24, 2018 and January 25, 2018 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read 'J. Rowe'.

Jacqueline L. Rowe
Director

Enclosure
License Inspection Summary

**VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: CHANDLER HALL HEALTH SERVICES INC JORDANS PHELPS		License Number: 12889
Address: 99 BARCLAY STREET, NEWTOWN, PA 18940		County: Bucks
Administrator: NORA ALBA		Region: SOUTHEAST
Legal Entity Name: CHANDLER HALL HEALTH SERVICES INC		
Legal Entity Address: 99 BARCLAY STREET, NEWTOWN, PA 18940		
Certificate(s) of Occupancy C-2 LP 07/06/2000 DEPT OF LABOR & INDUSTRY		
Staffing Hours		
Resident Support: 0	Total Daily Staff: 58	Working Staff: 44
Type of Inspection: Full	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s) Renewal		
On-Site Inspections Dates and Department Representatives On-Site 01/24/2018: Braswell, Natasha; Parker, Shawn		
Off-Site Inspection Dates and Inspectors, If Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 60	Number of Residents who:	
Number of Residents Served: 39	Receive Supplemental Security Income: 0	
Secured Dementia Care Unit in Home: No	Are 60 Years of Age or Older: 39	
Area:	Have Mental Illness: 0	
Secured Dementia Unit Capacity, If Applicable:	Have an Intellectual Disability: 0	
Number of Residents Served in Secured Dementia Care Unit, If applicable:	Have a Mobility Need: 19	
Number of Current Hospice Residents: 0	Have a Physical Disability: 0	
Number of Hospice Residents in past year: 2		

K.W. 6/8/18

Violation Report: 12989 - 01/24/2018 - Braswell, Natasha
 PCH Name: CHANDLER HALL HEALTH SERVICES INC JORDANS PHELPS

1. REGULATION 65 Pa.Code §2600
 2600.224(c) - The preadmission screening shall be completed by the administrator or designee.

2a. DESCRIPTION OF VIOLATION
 The preadmission screening dated 5-12-17, for resident # 1 , admilled 6-30-17, was completed by staff person A .

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

What caused the violation: The resident had a preadmission screening on 5-12-2017 and the resident was not admitted until 6-30-2017.

What was done right away to correct the violation :

Staff A was educated by the PC Administrator on 1/26/18 to the regulations 224(a),(b) and (c) – That All preadmission screenings must be completed on the day of admission or within 30 days prior to admission. If the resident does not admit to the home within 30 days of the prescreen being completed, the home will do another preadmission screening.

What will be done to prevent future violations of this nature?

All Prescreens will initially be reviewed at the daily stand up meeting by the PC Administrator/Coordinator to confirm that the prescreen has been done within 30 days.

The Prescreen will be reviewed again by the Coordinator on day of admission to confirm that the Prescreen is compliant with the regulation 224(a), 224(b), 224(c).

Repeat Violation: No	Date(s) of Previous Violation(s):		
----------------------	-----------------------------------	--	--

Signature of Legal Entity Representative
 (Required on EVERY Page) *Nora Alba PC Administrator*

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) *Nora Alba PC Administrator* Date *6/7/18*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>6/8/18</u> (Date)	Plan of correction implementation status as of <u>6/7/18</u> (Date)
The above plan of correction was approved by <u>K.W.</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented