



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail to: [REDACTED]

Mailing Date: March 27, 2018

Ms. Shawn Barndt  
Executive Director  
GAHC3 Boyertown PA ALF TRS SUB LLC  
18191 Von Karman Avenue, Suite 300  
Irvine, California 92612

RE: Chestnut Knoll  
120 West Fifth Street  
Boyertown, Pennsylvania 19512  
License # 226130

Dear Ms. Barndt:

As a result of the Department of Human Services' licensing inspection on January 19, 2018 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

*Anne Graziano*  
Anne Graziano  
Regional Licensing Administrator

Enclosure  
Licensing Inspection Summary



Violation Report: 22613 - 01/19/2018 - Valence, Duane  
 PCH Name: CHESTNUT KNOLL

1. REGULATION 55 Pa.Code §2600  
 2600.187(d) - The home shall follow the directions of the prescriber.

2a. DESCRIPTION OF VIOLATION

The home's staff failed to administer to resident #1 Ciprofloxacin 500mg as prescribed on Tuesday 1/9/18 at bedtime; on Wednesday 1/10/18 in the morning and at bedtime and on Thursday, 1/11/18 in the morning as prescribed by the resident's physician. Staff also failed to administer to resident #1 Metronidazole 250mg as prescribed at bedtime on Tuesday 1/9/18; four times as prescribed on Wednesday 1/10/18; and three times as prescribed on Thursday 1/11/18 in the morning, afternoon and evening. The staff received a telephone verbal order for the above two medications on 1/8/18 from resident #1's physician. The physician did not provide a written order until 1/11/18. On 1/13/18 staff contacted resident #1's physician after receiving a telephone call from resident #1's daughter to discontinue the medications. Resident #1's physician gave the staff person a verbal order to discontinue the Ciprofloxacin and Metronidazole medications. Resident #1's physician did not provide the home with a written order to discontinue the above noted medications until 1/18/18.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.


*See attached.*

Repeat Violation: No	Date(s) of Previous Violation(s):		
----------------------	-----------------------------------	--	--

Signature of Legal Entity Representative  
 (Required on EVERY Page) *Shawn Barnett, Exec. Dir.*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Shawn Barnett, Exec. Director</i>	Date <i>2/22/18</i>
--	---------------------

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of <u>3/26/18</u> (Date)  The above plan of correction was approved by <u></u> (Initials)	Plan of correction implementation status as of <u>3/26/18</u> (Date) <input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented
--	--

Page 2

**Conclusion of investigation** regarding the failure to administer the medications:

Based upon the investigation the following has been concluded:

The resident's physician ordered the medications for diverticulosis and diverticulitis on 1/8/18 based on symptoms reported to him by the Chestnut Knoll nurse and based upon the residents medical history.

The residents daughter alerted the Director of Staff Development and Resident Care of her disagreement with the prescribed treatment and diagnosis for her mothers condition on 1/9/18.

The Director of Staff Development and Resident Care referred the daughter directly to the Physician for direct conversation and education about the diagnosis and medications prescribed.

The daughter made an appointment to meet with the physician to discuss directly for 1/11/18. The daughter refused the medications for her mother until she could meet with the physician on 1/11/18. (thus resulting in the missed doses).

The physician met privately with the daughter on 1/11/18. There were no new orders received by facility.

The daughter continued to refuse evening doses of selected meds.

The physician was notified of refusals in a timely fashion. There were no new orders received by facility.

The daughter called the facility on Sat, Jan 13<sup>th</sup> and informed the nurse of her understanding of the conversation with the physician in their private meeting. The nurse explained that we have no new orders, but that she would call the Doctor. The nurse called the doctor on 1/13/18 and received new orders to d/c the cipro and metronidazole.

In summary, the facility followed the physician orders for the administration of the cipro and metronidazole except in the period between 1/9/18 and 1/12/18 because the daughter refused the medication for her mother and insisted the medication be placed on hold by the facility.

The issue was ultimately taken care of on 1/13/18 when the Physician discontinued the medication via a verbal order per the daughter's wishes.

**Plan of Correction:**

Going forward the facility will not place any medications on hold at family request without having a Physician order. The resident can refuse the medication each time and the MD will be notified of the refusal. The families will also continue to be educated that they have the right to contact the MD directly to discuss any medication orders.

The Director of Staff Development and Resident Care will conduct routine QI audits of MAR's to ensure compliance. *The Administrator will oversee to ensure ongoing*

*Shawn Barnett  
Executive Director  
2/03/18*

*Compliance Anne Stojanow  
3/26/18*