



pennsylvania
DEPARTMENT OF HUMAN SERVICES

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
March 30, 2018:

Mr. Stephen Bruce,
Executive Director
Devereux Foundation, Inc.
139 Leopard Road
Berwyn, Pennsylvania 19312

RE: Devereux PA Adult Services PCH-
Hillcrest Cottage
239 Leopard Road
Berwyn, Pennsylvania 19312
License #: 198140

Dear Mr. Bruce:

As a result of the Department of Human Services' licensing inspection on January 11, 2018 of the above facility, the violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in black ink, appearing to read "Kenneth L. Wilson".

Kenneth L. Wilson
Human Services Licensing Supervisor

Enclosure
Licensing Inspection Summary

**VIOLATION REPORT
PERSONAL CARE HOMES - 55 Pa.Code Chapter 2600**

PCH Name: DEVEREUX PA ADULT SERVICES PCH HILLCREST COTTAGE		License Number: 19814
Address: 229 LEOPARD ROAD, BERWYN, PA 19312		County: Chester
Administrator: Rancy Wright		Region: SOUTHEAST
Legal Entity Name: DEVEREUX FOUNDATION INC		
Legal Entity Address: 139 LEOPARD ROAD, BERWYN, PA 19312		
Certificate(s) of Occupancy n/a n/a		
Staffing Hours		
Resident Support: 13	Total Daily Staff: 28	Waking Staff: 20
Type of Inspection: Partial	BHA Docket Number:	Notice: Unannounced
Reason(s) for Inspection(s) Incident		
On-Site Inspections Dates and Department Representatives On-Site 01/11/2018: Parker, Shawn; Freeman, Sabrina		
Off-Site Inspection Dates and Inspectors, if Applicable		
Other Details		
Partial or Full Triggers:		Random Indicators:
Resident Demographic Data as of Inspection Dates		
Licensed Capacity: 16	Number of Residents who:	
Number of Residents Served: 13	Receive Supplemental Security Income: 7	
Secured Dementia Care Unit In Home: No	Are 60 Years of Age or Older: 2	
Area:	Have Mental Illness: 11	
Secured Dementia Unit Capacity, if Applicable:	Have an Intellectual Disability: 12	
Number of Residents Served in Secured Dementia Care Unit, if applicable:	Have a Mobility Need: 0	
Number of Current Hospice Residents: 0	Have a Physical Disability: 0	
Number of Hospice Residents in past year: 1		

Violation Report: 19814 - 01/11/2018 - Parker, Shawn
 PCH Name: DEVEREUX PA ADULT SERVICES PCH HILLOREST COTTAGE

1. REGULATION 55 Pa.Code §2800
 2600.15(a) - The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adults Protective Services Act (36 P.S. Sections 10225.701 - 10225.707) and 6 Pa. Code Sections 15.21 - 15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.

2a. DESCRIPTION OF VIOLATION
 On 11-29-17 an allegation of abuse against resident # 1 was reported to staff person A. The home never reported the allegation to the local area agency on aging or the State department of Aging

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attachment

Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
 (Required on EVERY Page) *Bonnie Farley*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Bonnie Farley, Director & Quality Management</i>	Date <i>3/14/2018</i>
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DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>3/30/18</u> (Date)	Plan of correction implementation status as of <u>3/14/18</u> (Date)
The above plan of correction was approved by <u>K.W.</u> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented

Violation Report: 19814 - 01/11/2018 - Parker, Shawn
 PCH Name: DEVEREUX PA ADULT SERVICES PCH HILLCREST COTTAGE

1. REGULATION 55 Pa.Code §2600
 2600.16(c) - The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in section 2600.15 (relating to abuse reporting covered by law).

2a. DESCRIPTION OF VIOLATION
 On 11-29-17 Resident # 1 reported to Staff person A an alleged assault. The home did not submit an incident report to the Department of Human Services until 12-20-17. This is beyond the 24 hour regulation threshold.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
 Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

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 (Required on EVERY Page) *Bonnie Farley*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) <i>Bonnie Farley, Director of Quality Management</i>	Date <i>3/14/2018</i>
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REGULATION 55 Pa.Code §2600
2600.15(a)

The Director of Quality Management and designated Quality Management Specialist will review each incident to identify any reportable incidents for reporting in accordance with the Older Adults Protective Services Act. The Director of Quality Management will immediately ensure retraining occurs for members of the Quality Management Department by 3.16.18.

To prevent future reoccurrences, as of 3/14/18 the Quality Management Department will utilize a spreadsheet tracking system that will include the name of the individual, name of residence, date, type of incident, date/time for

REGULATION 55 Pa.Code §2600
2600.16(c)

The Director of Quality Management and designated Quality Management Specialist will ensure the reporting of reportable incidents to PCH as per regulation 55 Pa.Code §2600.16(c). The Director of Quality Management will immediately ensure retraining occurs for members of the Quality Management Department by 3.16.18.

To prevent future reoccurrences, as of 3/14/18 the Quality Management Department will utilize a spreadsheet tracking system that will include name of individual, name of residence, date, type of incident, initial/final report submitted to PCH, and date incident was closed. The Director of Quality Management will monitor the tracking system on a weekly basis until 6/30/18 and then on a bimonthly basis to ensure reporting requirements are met. KW 3/30/18

Bonnie Farley

Bonnie Farley
Director of Quality Management
Devereux PA Adult Services

3/14/2018

K.W

3/28/18 ^{KW} 3/30/18

15 a continued:
Call to Aps, date/time written Mandatory Abuse Report was submitted, and further actions required. The Director of Quality Management will monitor the tracking system on a weekly basis until 6/30/18 and then on a bimonthly basis to ensure oral and written reporting requirements are met. KW 3/30/18