



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

APR 26 2018

Ms. Deneane R. Miller,  
Owner  
Deneane Armel  
142 Fairview Avenue  
Confluence, Pennsylvania 15424

RE: Deneane's Personal Care Home  
Certificate #: 321520

Dear Ms. Armel:

As a result of the Department of Human Services' annual licensing inspection on January 4, 2018 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to [https://www.surveymonkey.com/r/BHSL\\_Inspection](https://www.surveymonkey.com/r/BHSL_Inspection).

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink that reads "J. Rowe".

Jacqueline L. Rowe  
Director

Enclosure  
License Inspection Summary



Violation Report: 32152 - 01/04/2018 - Gillespie, Denise  
 PCH Name: DENEANE S PERSONAL CARE HOME

**1. REGULATION 55 Pa.Code §2600**

2600.25(b) - The contract shall be signed by the administrator or a designee, the resident and the payer, if different from the resident, and cosigned by the resident's designated person if any, if the resident agrees.

**2a. DESCRIPTION OF VIOLATION**

Resident #1's contract, dated [redacted] 2017, was not signed by the resident.

**3. PLAN OF CORRECTION (POC)** (Attach pages as necessary. Remember that you must sign and date any attached pages.)

*Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.*

Resident #1's Contract was signed immediately.  
 All contracts will have resident signatures. Administrator will review all contracts quarterly to ensure all required signatures are signed on the contract, as well as all other required elements - The resident record review will be included during the home's quality management meetings, to be held on a periodic basis. - SE

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) Deneane R. Armel

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Deneane R. Armel      Date 2/5/18

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of 3-6-18 (Date)

Plan of correction implementation status as of 3-6-18 (Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

The above plan of correction was approved by SE (Initials)

Violation Report: 32152 - 01/04/2018 - Gillespie, Denise  
PCH Name: DENEANE S PERSONAL CARE HOME

1. REGULATION 55 Pa.Code §2600

2600.64(c) - An administrator shall have at least 24 hours of annual training relating to the job duties.

2a. DESCRIPTION OF VIOLATION

Staff Member A, the home's administrator, completed only 12 hours of annual training in training year 2017.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

Please see attached training certificates.

Administrator completed 12 hours of training on 1/3/18 to be included with 2017 trainings.

Administrator completed 8 hrs. of training on 1/24/18 & 4 hrs. on 1/31/18. Documentation of completed training will be kept & available to the Dept. upon request. -DE

Administrator will complete 12 more hours of training in 2018 to count for the training year of 2018.

\* 3/1/18 - Also - please see attached med training for 2017 which was not counted for 2017.

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page) Deneane S. Arnel

Printed Name and Title of Legal Entity Representative (Required on EVERY Page) Deneane S. Arnel      Date 2/5/18

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Violation Report: 32152 - 01/04/2018 - Gillespie, Denise

PCH Name: DENEANE S PERSONAL CARE HOME

1. REGULATION 55 Pa. Code §2600

2600.88(a) - Floors, walls, ceilings, windows, doors and other surfaces must be clean, in good repair and free of hazards.

2a. DESCRIPTION OF VIOLATION

The thresholds on both sides of the kitchen half-door were duct-taped to the floor and pose a tripping hazard.

Baseboard heaters in Resident Bedrooms #4 and #5 were removed, leaving holes in the bedroom walls.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

On 2/1/18 the thresholds on both sides of the kitchen half door were repaired & replaced with boards to ensure no further damage in that area.

The holes in the bedroom walls of #4 & #5 will be repaired by 4/30/18, by contractor.

The Administrator or designee will check all surfaces of the home on a weekly basis to ensure they are clean, in good repair and free of hazards. Any repairs needed will be scheduled immediately. - Se

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative (Required on EVERY Page)

*Deneane R. Arnel*

Printed Name and Title of Legal Entity Representative (Required on EVERY Page)

Deneane R. Arnel

Date 2/5/18

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