



pennsylvania
DEPARTMENT OF HUMAN SERVICES

MAR 26 2018

Ms. Christine Horn,
Managing Director
Columbia Cottage – Hershey, LLC
103 North Larkspur Drive
Palmyra, Pennsylvania 17078

RE: Columbia Cottage – Hershey, LLC
Certificate #: 330240

Dear Ms. Horn:

As a result of the Department of Human Services' annual licensing inspection on January 3 and January 4, 2018 of the above facility, the violation with 55 Pa.Code Ch. 2800 (relating to Assisted Living Residences) specified on the enclosed License Inspection Summary was found.

The violation specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2800 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
License Inspection Summary

LICENSING INSPECTION SUMMARY
Assisted Living Residences – 55 Pa.Code § 2800

PCH Name:	License Number:
COLUMBIA COTTAGE – HERSHEY, LLC	330240
Address:	County:
103 NORTH LARKSPUR DRIVE, PALMYRA, PENNSYLVANIA 17078	LEBANON
Administrator: CHRISTINE HORN	
Legal Entity Name: COLUMBIA COTTAGE – HERSHEY, LLC	
Legal Entity Address: 103 NORTH LARKSPUR DRIVE, PALMYRA, PENNSYLVANIA 17078	
Certificate(s) of Occupancy: CZLP, 07/11/00, FROM LABOR AND INDUSTRY	
Type of Inspection: FULL	
Reason(s) for Inspection(s): RENEWAL AND INCIDENT	
On-Site Inspections Dates and Department Representatives On-Site: 1/3/18 & 1/4/18, Hope O'Pake and Jason McCloskey	
Off-Site Inspection Dates and Inspectors, if Applicable: N/A	
Resident Demographic Data as of Inspection Dates	
Licensed Capacity: 60 Number of Residents Served: 51 Secured Dementia Care Unit In Home: NO Area: N/A Secured Unit Capacity, if Applicable: N/A Number of Residents Served in Secured Dementia Care Unit, if applicable: N/A Number of Current Hospice Residents: 4 Number of Hospice Residents In past year: 8	Number of Residents who: Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 51 Have Mental Illness: 0 Have an Intellectual Disability: 0 Have a Mobility Need: 14 Have a Physical Disability: 1

LICENSING INSPECTION SUMMARY
Assisted Living Residences – 55 Pa.Code § 2800

Regulation § 2800.89 (b) Hot water temperature in areas accessible to the resident may not exceed 120° F.
Violation On 1/04/18, the hot water temperature in the Butler's Pantry, which is accessible to residents, was in excess of 140 degrees Fahrenheit.
Plan of Correction Subsequent to the inspection on 01/04/2018, it was determined that the sink in the Butler's pantry, although accessible to residents is never used by residents. Additionally, the described sink is never used by employees. Consequently, the functionality of the sink was determined to be void. Therefore, the sink was removed and replaced with a countertop. (Photo attachment)

Printed Name and Title of Legal Entity Representative (Required on all pages) Christine Horn, VP Operations

Signature of Legal Entity Representative (Required on all pages) CHRISTINE HORN Date 01/25/2018

DEPARTMENT USE ONLY – HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>1-27-18</u> <small>(Date)</small>	Plan of correction implementation status as of <u>1-29-18</u> : <small>(Date)</small>
The above plan of correction was approved by <u>SE</u> <small>(Initials)</small>	<input checked="" type="checkbox"/> Fully Implemented <input type="checkbox"/> Partially Implemented – Adequate Progress <input type="checkbox"/> Partially Implemented – Inadequate Progress <input type="checkbox"/> Not Implemented

LICENSING INSPECTION SUMMARY

Assisted Living Residences – 55 Pa.Code § 2800

Regulation § 2800.183 (b) Prescription medications, OTC medications, CAM and syringes shall be kept in an area or container that is locked. This includes medications and syringes unless kept in the resident's living unit.
Violation On 1/04/18, four Over-The-Counter medications were found unattended in Room #22, which was unlocked.
Plan of Correction Subsequent to our inspection on 01/04/2018, in an effort to demonstrate compliance and improve practice, the following plan was implemented: <ol style="list-style-type: none"> 1. Reviewed the importance of locking the apartment door, when exiting the apartment with the resident. 2. During two hour resident checks, which is the standard operating procedure at Columbia Cottage, instructed staff to double check resident's door to affirm it has been locked if the resident is absent from the apartment. <p style="text-align: center; margin-left: 100px;"><i>Administration (AE)</i></p> In an effort to prevent future incidents of this nature, we will review the expectation of securing resident apartments with those residents who are appropriate for self-medication. Additionally, the two hour check protocol will include checking those residents' doors are locked when necessary.

Printed Name and Title of Legal Entity Representative (Required on all pages) <u>Christine Horn, VP Operations</u>	
Signature of Legal Entity Representative (Required on all pages) <u>CHRISTINE HORN</u>	Date <u>01/25/2018</u>
DEPARTMENT USE ONLY – HOMES MAY NOT WRITE BELOW THIS LINE!	
The above plan of correction is approved as of <u>1-27-18</u> <small>(Date)</small>	Plan of correction implementation status as of <u>1-29-18</u> : <small>(Date)</small>
The above plan of correction was approved by <u>BE</u> <small>(Initials)</small>	<input type="radio"/> Fully Implemented <input checked="" type="radio"/> Partially Implemented – Adequate Progress <input type="radio"/> Partially Implemented – Inadequate Progress <input type="radio"/> Not Implemented