



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail to: [REDACTED]  
MAILING DATE: February 15, 2018

Mr. Adam Herman  
Administrator/Owner  
Riverstone Manor LLC  
PO Box 333  
Walnutport, Pennsylvania 18088

RE: Riverstone Manor  
One Main Street  
Walnutport, Pennsylvania 18088  
License #: 223940

Dear Mr. Herman:

As a result of the Department of Human Services' licensing inspection on December 12, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

*Anne Graziaro*  
Anne Graziaro  
Regional Licensing Administrator

Enclosure  
Licensing Inspection Summary



Violation Report: 22394 - 12/12/2017 - Novak, Ryan  
PCH Name: RIVERSTONE MANOR

1. REGULATION 55 Pa.Code §2600  
2600.227(d) - Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services.

2a. DESCRIPTION OF VIOLATION  
Resident #1's RASP dated 12/9/16 has not been updated to reflect the residents catheter care and the home health agencies that are involved in that care.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)  
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

See attached  
amk

Repeat Violation: No      Date(s) of Previous Violation(s):

Signature of Legal Entity Representative  
(Required on EVERY Page) *Anjanette Kothner*

Printed Name and Title of Legal Entity Representative  
(Required on EVERY Page) *Anjanette Kothner Asst Admin*      Date *1-18-2018*

**DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!**

The above plan of correction is approved as of 2-15-18  
(Date)

The above plan of correction was approved by *[Signature]*  
(Initials)

Plan of correction implementation status as of 2-15-18  
(Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

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- The regulation is important because it ensures that all of a residents needs are met and continue to be met as they change and evolve.
- The regulation was violated because when the need of a resident changed the RASP was not immediately updated.
- The violation was caused by the RASP not being properly updated.
- The violation was corrected immediately updating the RASP and auditing all other RRASPs to ensure no other updates were missed.
- To prevent future violations staff was trained to add updates and bi-weekly meetings are held to ensure that there is a continuity of care and updates are passed along to all other staff.
- It will be the responsibility of the administrator to ensure ongoing compliance.

AG

2-15-18