



pennsylvania
DEPARTMENT OF HUMAN SERVICES

JAN 04 2018

Ms. Mary McGoldrick,
Administrator
Dunwoody Village, Inc.
Attn: **Personal Care Services**
3500 West Chester Pike
Newtown Square, Pennsylvania 19073

Re: Dunwoody Village
License #: 145250

Dear Ms. McGoldrick:

As a result of the Department of Human Services' Personal Care Homes annual licensing inspections on November 20, 2017 and November 21, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in cursive script that reads "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
License Inspection Summary

Violation Report: 14525 - 11/20/2017 - Parker, Shawn
PCH Name: DUNWOODY VILLAGE

1. REGULATION 55 Pa.Code §2600
2600.187(b) - The information in § 2600.187(a)(13) and § 2600.187(a)(14) shall be recorded at the time the medication is administered.

2a. DESCRIPTION OF VIOLATION

On 11-15-17 Resident # 1's blood sugar was taken at 7:30 am. The glucometer read 135, it was recorded in the MAR as 136

On 11-18-17 Resident # 1's blood sugar was taken at 4:30 mm. The glucometer read 305, it was recorded in the MAR as 307

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

*Please see attached POC
All staff educated on 12/7/17.
Ongoing education will be done.
Audit to be completed per schedule,
total of 3 months.*

Repeat Violation: No

Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
(Required on EVERY Page)

Mary M Goldrick PCA

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page)

MARY M Goldrick

Date *12-7-17*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of

12/18/17
(Date)

Plan of correction implementation status as of

12/18/17
(Date)

The above plan of correction was approved by

[Signature]
(Initials)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Marym Goldrick PA
12-7-17

Dunwoody Village Personal Care

License 145250

POC for 2600.187(a) (13) and 2600.187 (a) (14)

Effective 12-7-2017

Proper recording of a resident's blood sugar in the EMAR:

After taking the resident's blood sugar go immediately to the medication cart to record the reading. Take the resident's glucometer and Press the **M** and the M will come up on the screen. It will display the last blood glucose result along with the date and time. Record that blood glucose in the EMAR.

Check the recorded blood sugar in the EMAR matches the recording on the resident's glucometer.

Dunwoody Village
Personal Care
Blood Sugar Audit Procedure

Mary M Goldruch/CA
12-7-17
License # 145250

1. Blood sugar audit will be completed daily for one month.
2. Upon completion of the daily audit, blood sugar audits will be completed weekly for an additional two months.
3. The audit will be performed by the **night shift (11-7)** staff on each unit.
4. The audit will compare the blood sugars recorded on the **resident's meter** with the blood sugars recorded in **PCC (Point Click Care) over the past 24 hours.**
5. The audit form will be completed with the **Date, Room Number, Resident's Name, the Resident's Meter reading, PCC recorded BS reading, comments and the nurse's initials for any blood glucose discrepancies.**

PROCESS

6. Enter **Point Click Care.** Click on **Clinical Tab** and pull up the residents.
7. Find the resident you want to do the blood sugar audit.
8. Go to the **Wts/Vitals** tab and click on the tab.
9. Scroll down to **Blood Sugar** and click on the **blue view all to the left of Blood sugar.**
10. This will open up all the blood sugars with the most recent on top.
11. Now take the resident's glucometer and Press the **M** and the **M** will come up on the screen. It will display the last blood glucose result along with the date and time.
12. Press the **M AGAIN** to recall the test results stored in the meter each time you press.
13. Compare those readings to the documented readings in Point Click Care and make sure they match.
14. If they do **NOT** match, you will document this on the **audit form** completing the items on the form.
15. You will do this for all residents on your unit that have blood glucoses ordered.
16. If there are **no discrepancies**, you will document on the audit line, **No Discrepancies and Initial in the appropriate block.**