



pennsylvania
DEPARTMENT OF HUMAN SERVICES

APR 26 2018

Mr. Sean Roberts,
Authorized Signatory
North Wales 1089 MC BG OPCO LLC
330 North Wabash Avenue, Suite 3700
Chicago, Illinois 60611

RE: Park Creek Place- Memory Care
1089 Horsham Road
North Wales, Pennsylvania 19454
License #: 142560

Dear Mr. Roberts:

As a result of the Department of Human Services' Personal Care Homes annual licensing inspection on November 15, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

In an effort to improve our licensing processes, the Bureau of Human Services Licensing is soliciting feedback about your recent human services licensing inspection experience. To participate in the online provider survey, launch your web browser and go to https://www.surveymonkey.com/r/BHSL_Inspection.

The survey is brief and will only take about 5 minutes to complete. Your participation in the survey is completely voluntary and all of your responses will be kept confidential. The responses will be reviewed as part of an aggregate of provider inspection responses. Thank you in advance for providing feedback.

Sincerely,

A handwritten signature in black ink that reads "J. Rowe".

Jacqueline L. Rowe
Director

Enclosure
License Inspection Summary

Violation Report: 14256 - 11/15/2017 - Thomas, Tahesia

PCH Name: PARK CREEK PLACE MEMORY CARE

1. REGULATION 55 Pa.Code §2600

2600.185(a) - The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

2a. DESCRIPTION OF VIOLATION

Resident # 1's glucometer machine was not calibrated with the correct date and time.

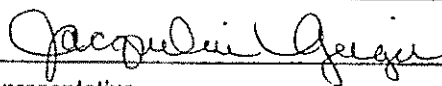
3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

2600.185(a)

- 1) Resident #1 - new glucometer was obtained and calibrated with the correct date and time.
- 2) Other current residents with physician orders for accu-checks were reviewed by the Care Services Manager (CSM) on November 15, 2017. Those identified had their individual glucometers calibrated with the correct date and time.
- 3) Licensed Nursing staff and Medication Technicians will be re-educated on calibration of glucometers with the correct date and time by CSM on Wednesday, January 24, 2018.
- 4) CSM and/or designee will review glucometers daily for 5 days for correct date and time calibrations on glucometers; then weekly for 4 weeks. The results of the reviews will be discussed and reviewed at the QI meetings.
- 5) Compliance by February 20, 2018.


Repeat Violation: No	Date(s) of Previous Violation(s):		
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Signature of Legal Entity Representative
(Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) **JACQUELINE GEGER, EXECUTIVE DIRECTOR** Date **1-20-2018**

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of 2/14/18
(Date)

The above plan of correction was approved by 
(Initials)

Plan of correction implementation status as of 2/14/18
(Date)

- Fully Implemented
- Partially Implemented - Adequate Progress
- Partially Implemented - Inadequate Progress
- Not Implemented

Violation Report: 14256 - 11/15/2017 - Thomas, Tahesia
 PCH Name: PARK CREEK PLACE MEMORY CARE

1. REGULATION 55 Pa.Code §2600
 2600.187(d) - The home shall follow the directions of the prescriber.

2a. DESCRIPTION OF VIOLATION

- Resident # 1 has an order for blood sugar monitoring four times daily. On 11/09/17 at 4:30 pm, the blood sugar was not monitored as ordered.
- Resident # 2 has an order for blood sugar monitoring four times daily. On 11/02/17 at 4:30 pm, the blood sugar was not monitored as ordered.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)

Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

2600.187(d)

1) Resident #1 - new glucometer was obtained and calibrated with correct date and time; accu-checks correlate from machine to MAR.

Resident #2 - new glucometer was obtained and calibrated with correct date and time; accu-checks correlate from machine to MAR.

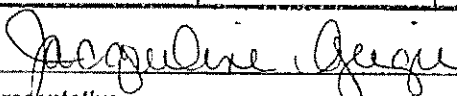
2) Residents with physician orders for blood sugar monitoring have the potential to be affected by this alleged deficient practice.

3) Licensed Nursing staff and Medication Technicians will be re-educated on appropriate and timely blood sugar monitoring and documentation by CSM on Wednesday, January 24, 2018.

4) CSM and/or designee will review the MARs of those residents with physician orders for accu-checks 5 days weekly for 4 weeks; then every 2 weeks for 2 months. The results of the reviews will be discussed and reviewed at the QI meetings.

5) Compliance by February 20, 2018.


Repeat Violation: No	Date(s) of Previous Violation(s):			
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Signature of Legal Entity Representative
 (Required on EVERY Page) 

Printed Name and Title of Legal Entity Representative
 (Required on EVERY Page) JACQUELINE GEIGER, EXECUTIVE DIRECTOR Date 1-20-2018

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