



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

**CERTIFICATE OF COMPLIANCE**

This certificate is hereby granted to WILLOW VALLEY COMMUNITIES  
LEGAL ENTITY

To operate THE GLEN AT WILLOW VALLEY  
NAME OF FACILITY OR AGENCY

Located at FLOORS 1 AND 3, 675 WILLOW VALLEY SQUARE, LANCASTER, PA 17602  
(COMPLETE ADDRESS OF FACILITY OR AGENCY)

<small>ADDRESS OF SATELLITE SITE</small>	<small>ADDRESS OF SATELLITE SITE</small>
<small>ADDRESS OF SATELLITE SITE</small>	<small>ADDRESS OF SATELLITE SITE</small>
<small>ADDRESS OF SATELLITE SITE</small>	<small>ADDRESS OF SATELLITE SITE</small>

To provide Personal Care Homes  
TYPE OF SERVICE(S) TO BE PROVIDED

The total number of persons which may be cared for at one time may not exceed 106  
(MAXIMUM CAPACITY)  
or the maximum capacity permitted by the Certificate of Occupancy, whichever is smaller.  
**Secure Dementia Care Unit - 55 Pa.Code §§ 2600.231-239 - Capacity 40**

Restrictions: \_\_\_\_\_

This certificate is granted in accordance with the Human Services Code of 1967, P.L. 31, as amended, and Regulations

55 Pa.Code Chapter 2600: Personal Care Homes  
(MANUAL NUMBER AND TITLE OF REGULATIONS)

and shall remain in effect from February 19, 2018 until February 19, 2019,  
unless sooner revoked for non-compliance with applicable laws and regulations.

No: 321910

Robert E. Robinson  
ISSUING OFFICER

Jay Baul  
DIRECTOR

**NOTE:** This certificate is issued for the above site(s) only and is not transferable and should be posted in a conspicuous place in the facility



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DEPARTMENT OF HUMAN SERVICES

November 8, 2017

Ms. Lenore Hutchinson, LPN,  
Personal Care Home Administrator  
Willow Valley Communities  
675 Willow Valley Square  
Lancaster, Pennsylvania 17602

RE: The Glen at Willow Valley  
Floors 1 and 3  
Certificate #: 321910

Dear Ms. Hutchinson:

The Department has received your November 7, 2017 renewal application to operate the above Personal Care Home pursuant to Title 55, PA Code, Chapter 2600. A regular license is being issued in response to your application. Your license is enclosed.

Please be advised that, pursuant to 55 Pa.Code § 20.31 (relating to annual inspection), the Department is required to conduct an onsite inspection of the above Personal Care Home at least once every twelve months. The Department will conduct an inspection of The Glen at Willow Valley within the next twelve months. If evidence of noncompliance with Title 55, PA Code, Chapter 2600 is found during the inspection, the Department will take appropriate enforcement action.

If you have any questions about the Department's revised process, please contact the Bureau of Human Services Licensing's Provider Support Hotline at 1-866-503-3926 or by electronic mail at [ra-pwarlheadquarters@state.pa.us](mailto:ra-pwarlheadquarters@state.pa.us).

Sincerely,

A handwritten signature in black ink that reads 'J. Rowe'.

Jacqueline L. Rowe  
Director

Enclosure  
License