



pennsylvania
DEPARTMENT OF HUMAN SERVICES

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: December 7, 2017

Mr. Christopher R. Donati,
Executive Director
Ann's Choice, Inc.
10000 Ann's Choice Way
Warminster, Pennsylvania 18934

Re: Ann's Choice
16000 Ann's Choice Way
Warminster, Pennsylvania 18934
License #: 129010

Dear Mr. Donati:

As a result of the Department of Human Services' licensing inspection on November 6, 2017 of the above facility, the violations with 55 Pa.Code Ch. 2600 (relating to Personal Care Homes) specified on the enclosed License Inspection Summary were found.

All violations specified on the enclosed License Inspection Summary must be corrected by the dates specified on the License Inspection Summary and continued compliance with 55 Pa.Code Ch. 2600 must be maintained.

Sincerely,

A handwritten signature in cursive script, appearing to read "Roslyn Brewer".

Roslyn Brewer
Regional Licensing Supervisor

Enclosure
Licensing Inspection Summary

Violation Report: 12901 - 11/08/2017 - Kazimer, Lauren
PCH Name: ANN S CHOICE

1. REGULATION 55 Pa.Code §2600
2600.42(b) - A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

2a. DESCRIPTION OF VIOLATION
Direct care staff person A was an employee of the home from 1/3/11 to 9/15/17. On 10/16/17, staff person A cashed a \$500 check belonging to resident #1 that was made out to staff person A. On 10/23/17, staff person A attempted to cash a \$600 check belonging to resident #1 that was made out to staff person A.

3. PLAN OF CORRECTION (POC) (Attach pages as necessary. Remember that you must sign and date any attached pages.)
Include steps to correct the violation described above and steps to prevent a similar violation from occurring again. If steps cannot be completed immediately, include dates by which the steps will be completed.

2600.42(b) – A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

- Staff member was previously terminated from employment at Ann's Choice on 9/15/17.
- Re-education completed with Personal Care staff of Resident Rights, highlighting misappropriation of funds.
- Meeting held with residents on Personal Care on 10/30/17 discussing the right to lock personal items, misappropriation of funds and tipping/gift giving for staff members.
- PC Administrator contacted families who the accused would have access to their loved one's rooms and made aware of incident. Families encouraged to be more vigilant with checking financial statements and to call us and Warminster Police if issue arises.
- Audit completed to ensure all residents on Personal Care were offered a key to a locked drawer on admission.
- Review incident and any other resident concern forms at monthly QAPI/PIRMs meeting.

Repeat Violation: No Date(s) of Previous Violation(s):

Signature of Legal Entity Representative
(Required on EVERY Page) *Lara Smith*

Printed Name and Title of Legal Entity Representative
(Required on EVERY Page) *Lara Smith* Date *12/4/17*

DEPARTMENT USE ONLY - HOMES MAY NOT WRITE BELOW THIS LINE!

The above plan of correction is approved as of <u>12/5/17</u> (Date)	Plan of correction implementation status as of <u>12/5/17</u> (Date)
The above plan of correction was approved by <i>[Signature]</i> (Initials)	<input type="checkbox"/> Fully Implemented <input checked="" type="checkbox"/> Partially Implemented - Adequate Progress <input type="checkbox"/> Partially Implemented - Inadequate Progress <input type="checkbox"/> Not Implemented